

Unify Academy

OpenScape Xpressions Basic (XPRBAS1SCS)

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Target Group: Service

Brief Description: A course to learn the installation and administration of the OpenScape Xpressions Voice/Unified Messaging system. You will be introduced with customer specific and practical exercises.

Prerequisites: OpenScape 4000 or OpenScape Voice knowledge
Windows Server2008R2/2012 knowledge

Aims: The participant is able to:

- Install OpenScape Xpressions V7.
- Configure the link to OpenScape4000 and OpenScape Voice.
- Configure the system components for Phone mail.
- Carry out the Voice/UM-User administration.
- Configure full-CTI on the Xpressions server.
- Configure voice/UM-/CTI-functions on a client.
- Configure FaxG3/4, SMS, and Email boxes.
- Configure the SMTP-connection to an Exchange server.
- Configure Xpressions smtp-forms for Outlook.
- Configure the WEB message access to a SMTP server.
- Perform maintenance- and test procedures.
- Configure AutoAttendant functions with the Application Builder.
- Configure Text to Speech.
- Give the customer a short introduction to the system functions.
- Solve level 1 errors.

Content: OpenScape Xpressions V7 Voice/UM features
Voice/UM installation to OpenScape 4000 and OpenScape Voice
IP-/H.323-/SIP-connection
Server components for Voice only and Unified Messaging
Xpressions monitor

- Configuration of IPAPL
- Configuration for Phonemail
- Voicemail profiles
- MWI / messaging
- FaxG3/4, SMS and email boxes
- SMTP connection to Exchange server

- Web message access to a SMTP server
- Printer setup (PrintApl)

User administration

- WebAssistant
- Central user- /welcome announcements
- Group based short dialing numbers
- Group voice box

MTA (central system setup)

Easybackup

System tools

CTI installation

- CTI user installation for Xpressions Extensions

Service provider profile

- Communications client (administrator)

Duration: 5 Days

Delivery: Classroom Training

Course price: Global list price € 2.800,00
LCP 56
(Your individual discount will be calculated at the end of the booking process.)

Course in Web: [OpenScape Xpressions Basic \(XPRBAS1SCS\)](#)

Course Dates: 01 - 05 August 2016 Paderborn

Enrolment: The enrolment is taken by our enrolment office: academy@unify.com

Note: The course will be displayed, after logging in to your MyTraining Account.

Unify Academy

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