

Atos Unify Academy Training News

Atos Unify OpenScape UC Application basic course OSABASISCS

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Target Group: Service

Brief Description: This course is intended to enable Service Personal, Partners and Self Maintainer, to

install and configure the product Atos Unify OpenScape UC Application in a customer environment. The usage of the system and of each client will be shown in theoretical

and practical sessions.

Prerequisites: General:

Basics about Linux SLES 12

- LAN/WAN knowledge
- TCP/IP and QoS-knowledge

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For Atos Unify OpenScape Voice:

• Course Atos Unify OpenScape Solution Advanced 1 (Voice) (SOLADV1SCS)

For Atos Unify OpenScape 4000:

WBT Atos Unify OpenScape 4000 - How to connect Atos Unify OpenScape UC for
 Samilar (OSABBLISSES)

Service (OS4PRUCSDS)

Aims: The participant:

- knows the general concept of Atos Unify OpenScape Unified Communications,
- is able to install and configure the system as a "Small Deployment",
- is able to configure and explain the general and useful functions of Atos Unify OpenScape Unified Communications,
- is able to install and configure the OpenFire Server for instant messaging,
- is able to configure the general portals and functions of the Atos Unify OpenScape UC MediaServer,
- is able to install and configure the Atos Unify OpenScape Xpressions Voice only system.

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Content:

General Overview of the Atos Unify OpenScape Unified Communications
Installation of SLES 12 for Atos Unify OpenScape Unified Communications in a
Multi-Partition environment

Installation of Atos Unify OpenScape Unified Communications as a Small Deployment

- Update and Data backup possibilities
- Basic configuration of OpenScape Unified Communications

Installation and integration of the Openfire Server with a MySQL Database inclusive the features "Chat History" and "Presence Federation"

- Import of customer specific certificates in the Openfire Server
- Configuration of the Openfire "Server-to-Server" connection
- Configure Atos Unify OpenScape UC subscribers inclusive functional test at the Atos Unify OpenScape UC WebClient
- Usage of 3rd Party Chat Clients with the Openfire Server

Configuration and features of the Atos Unify OpenScape UC MediaServers

- Connection to a SIP Service Provider via TCP and TLS
- Configuration of the Voice-, Speech- and Conference-Portals
- UC Conferences (Open/Moderated/MeetNow!/2-3 Conference/Scheduled)
- Import of customer specific announcements or the usage of Internet Radio
- · stations for MusicOnHold

LDAP integration

- Connection to one or more LDAP Server to search for address entries and for the caller identification
- Modification of the search filters
- Configure the usage of different LDAP Servers based on internal UC user groups.
- Set up of the Atos Unify OpenScape UC global address book search for multiple customers within one system

Installation and usage of the Atos Unify OpenScape UC DI-Tools Xpressions (Voice only) installation/configuration and licensing

- Connection to a SMTP Server
- Import of customer specific certificates in Atos Unify OpenScape Xpressions Atos Unify OpenScape Xpressions integration in Atos Unify OpenScape UC
- Configuration of the XPR UC TTM connectivity with unsecured and secured mode
- XPR UC Userdata syncronisation via data export/import

Diagnoses and Troubleshooting

Practical Extercises

Duration: 5 Days

Delivery: Synchronous Virtual University (SVU)

Course price: Global list price € 3.100,00 + VAT

(Your individual discount will be calculated at the end of the booking process.)

Course in Web: Atos Unify OpenScape UC Application basic course (OSABASISCS)





Course Date: 27. March 2023 (10:00am) to 31. March 2023 (03:30pm) in english language

Time zone: Is related to time zone Germany (CEST)

Enrolment: The enrolment is taken by our enrolment office: academy.exc@atos.net

Note: The course will be displayed, after logging in to your MyTraining Account

With best regards

Atos Unify Academy Germany

E-Mail: <u>academy.exc@atos.net</u>
Website: <u>http://www.unify.com/academy</u>





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Let's start a discussion together









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