Unify Academy Training News

Unify OpenScape Solution Advanced 1 (Voice) **(SOLADV1SCS)**

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Target Group: Service

Brief Description: This course is an advanced Unify OpenScape Voice course for System technicians, which are responsible to configure a system customer specific/individual still following the Unify Standard. It contains the general configuration as well as the basics of the Routing, Display Number Modification, general features, and Mobility with OSMO Client. The basics of adding an Unify OpenScape Branch to the system will be covered as well.

Prerequisites: Course Unify OpenScape Solution Administrator 1 (SOLADM1SCS)
Course Unify OpenScape Solution Administrator 2 (SOLADM2SCS)

Aims: The participants
- is able to configure the complete OSMO (SIP) options and set up the Clients settings on the mobile device
- is able to add an additional Branch office into an already existing customer environment
- is able to configure the general features of Call forwarding, call completion and call tranfer
- is able to configure/enhance/modify the required display number modification
- is able to configure/modify/enhance business groups, numbering plans, office codes etc.
- is able to explain and configure/modify the basic routing concept within the Unify OpenScape Voice

Content: Voice Provisioning
- Create Office Code / Home DN
- Add New Office Code / Home DN
- Modify / Extend existing Office Code / Home DN

Create Business Group
- Default Office Codes, Numbering Plan and DLS
- Business Group Feature Overview (short description)
- Access Control

Routing (Basic)
- Numbering Plan Types (Private, Common and Global)
- Create Numbering Plans
- Numbering Plan Elements (PAC, DC, Destination)

Routing via PNP, CNP and GNP to Subscribers

- Create Endpoint Profile
- Manage EP Services
- Create Endpoint for Gateways

Incoming Routing

Fallback from CNP / GNP to PNP

Routing Troubleshooting (Simulate Dial)

Display Services / Number Modification

- Overview
- Name / Number Sources
- Display Identity Delivery / Suppression
- DNM Elements
- Modify Display Number for Internal to Internal Calls
- Modify Display Number for Internal to External (PSTN) Calls
- Modify Display Number for External (PSTN) to Internal Calls
- Modify Display Number for SIP-Q to SIPQ- Calls

Local Toll Table (US only)

Troubleshooting

- SIP Message Trace
- Phone unable to register

OpenScape Mobile (OSMO)

- Overview
- Create NP, Office Code and Home DN for OSMO
- Assign required Features to Main Phone
- Create OSMO Subscriber
- Configure OSMO Phone

Branch Basics (add branch and work within Assistant)

- Overview
- Create NP for BO
- Create EPP / EP for Proxy
- Create Branch Office
- Assign Subscribers / Endpoints / MS to BO
- Setup Phones to use Proxy

Features

- Overview
- Call Forwarding Scenarios
- Call Completion Service
- Call Transfer

Duration:	5 Days
Delivery:	Synchronous Virtual University (SVU)
Course price:	Global list price € 3.200,00 + VAT (Your individual discount will be calculated at the end of the booking process.)
Course in Web:	Unify OpenScape Solution Advanced 1 (Voice) (SOLADV1SCS)
Course Dates:	~~29. July 2024 (10:00 am) to 02. August 2024(03:30 pm) in english language~~ canceled **NEW DATE:** **14. October 2024 (10:00am) to 18. October 2024 (03:30pm) in english language**
Time zone:	Is related to time zone Germany (CEST)
Enrolment:	The enrolment is taken by our enrolment office: academy.exc@mitel.com Note: The course will be displayed, after logging in to your MyTraining Account.

With best regards

Unify Academy Germany

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