

Atos Unify Academy

Training News

Atos Unify OpenScape 4000 - Basic course for Service **OS4BAS1SCS**

Author: Stefan Schubert

Phone: 49 89 7007-20814

Issue: SN/037e

Date: 14.12.22

Target Group: Service technicians; Internal service personnel; Administrators

Brief Description: Atos Unify OpenScape 4000 - Basic course for Service is a course for service technicians, internal service personnel and administrators. The objectives are among others to know functional units, connection diagrams, the Atos Unify OpenScape 4000 Assistant and an introduction of the Atos Unify OpenScape 4000 Expert Access. After completing this course, the participant is among others able to administrate the Web - based menu of the Atos Unify OpenScape 4000 Assistant and the Atos Unify OpenScape 4000 Expert Access (AMOs) and he is able to adminstrate customer specific features.

Prerequisites: Windows 7 / 8 / 10
Basic principles of

- ISDN (ISDN (EL7211E))
- Telephony (Digital Telephony (EL7201E))

Aims: The participant is able to

- Name the hardware components of the Atos Unify OpenScape 4000 system
- List the main voice features
- Put into operation phones (analog, TDM and IP)
- Administrate the preconfigured Atos Unify OpenScape 4000 system with the Web - based menu Atos Unify OpenScape Assistant 4000
- Administrate the preconfigured Atos Unify OpenScape 4000 system with the Atos Unify OpenScape 4000 Expert Access (AMOs)
- Install customer specific features
- Use and adapt existing standards and derive new standards
- Save customer data

Content: Hardware

- New controll boards
- Peripheral Boards

TDM Devices

IP Devices and IP Attendant Consoles

DLS (Deployment Server)

- Introduction of the basic features
- Practical exercises

Overview of the Feature

- Subscriber
- Attendant Console
- Net wide features

WEB - GUI

- Introduction of the Atos Unify OpenScape 4000 Assistant
- User concept
- Configuration of stations (incl. IP phones)
- Administration of features
- Practical exercises

Introduction Atos Unify OpenScape 4000 Expert Access (administration with AMOs)

- Administration of features
- Configuration of phones (incl. IP phones)
- Practical exercises

Backup via Atos Unify OpenScape 4000 Assistant

- Introduction of the Backup/Restore concept
- Practical exercises

Introduction Diagnosis Tools of the Atos Unify OpenScape 4000 Assistant

- Description of the tools
- Practical exercises

Duration/Delivery: 8 Days / Synchronous Virtual University (SVU)

Course price: Global list price € 6.000,00 + VAT
(Your individual discount will be calculated at the end of the booking process.)

Course in Web: [Atos Unify OpenScape 4000 - Basic course for Service \(OS4BAS1SCS\)](#)

Course Dates: 17. April 2023 (10:00am) to 26. April 2023 (03:30pm) in **english** language

Time zone: Is related to time zone Germany (CEST)

Enrolment: The enrolment is taken by our enrolment office: academy.exc@atos.net
Note: The course will be displayed, after logging in to your MyTraining Account.

With best regards

Atos Unify Academy Germany

E-Mail: academy.exc@atos.net
Website: <http://www.unify.com/academy>

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Let's start a discussion together



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