Atos Unify Academy Training News

Atos Unify OpenScape Enterprise V10R2 - Update training
for Service and Consulting - Module 1 **(OSE102AUDX)**

Author: Stefan Schubert   Phone: 49 89 7007-20814   Issue: SN/019e   Date: 09.06.22

Target Group:	Service Technician, Customer Administrator, Self Maintainer, Consultants

Brief Description: This Web Based Training is for service oriented technicians. Objective is to introduce new V10R2 topics, as offered by the product house. This includes the components OSV, CMP (just OpenScape Enterprise system topics) Composer, DLS, as well as OSB and SBC. 'UC' components will be covered in a separate training. The participant should be able to fulfill customer expectations related to the V10R2 release.
This training consists of 3 modules. Module 1 "OSE102AUDX" (duration 60 minutes), module 2 "OSE102BUDX" (duration 22 minutes) and module 3 "OSE102CUDX" (duration 12 minutes). Total duration of the course is 96 minutes.
When booking module 1 "OSE102AUDX" you will automatically receive module 2 and 3.

Prerequisites: Adequate knowledge about the OpenScape Voice V10, OpenScape Branch V10, OpenScape SBC V10 and Composer V1/2 - for example gained through:
- OpenScape Solution Administrator (SOLADM1SCS)
- OpenScape Solution Advanced (SOLADV1SCS)
- OpenScape Branch for Service (OSBADV1SCS)
- OpenScape Session Border Controller (SBCADV1SCS)
- and/or Market Introduction Training V10
-

Aims: The participant
- Knows the OpenScape Enterprise V10R2 (Eco) system enhancements.
- Is enabled to upgrade Apps and present/implement features to the customer.

Trusted partner for your **Digital Journey**

Content:	Introduction of the OpenScape V10R2 (Eco) system enhancements:
	OpenScape Voice

- Upgrade/Rebranding
- Telephony/SIP enhancement(s) - e.g. MS-Teams Media-Bypass 'ON' vs. 'OFF'
- Security enhancement - TLS v1.2

CMP
- Usability - Present new features during logon

OpenScape Composer V2.2
- Composer Upgrade/Rebranding
- Automatic Software download for devices
- Centralized certificate deployment for several Apps

Deployment Service (DLS)
- Upgrade/Rebranding
- Support new SW and subsequently masks for SIPV1R8/9 and HFA V1R5/6 CP phones
- Support new features of F4O and OSDCPE (aka. Personal Edition)

OpenScape SBC (OSS)
- Upgrade/Rebranding
- Features - e.g. MS-Teams Media-Bypass 'ON', vSphere V7.0 support

OpenScape Branch (OSB)
- Upgrade/Rebranding
- Supporting new OSB550 HW & Provisioning

Duration in total:	96 minutes
Delivery/Price:	Web Based Training (WBT) / Free of charge
Course in Web:	Atos Unify OpenScape Enterprise V10R2 - Update training for Service and Consulting - Module 1 (OSE102AUDX)
Enrolment:	Please enrol via your personal MyTraining Account on the Homepage of the Atos Unify Academy. This enrolment is free of charge:
	http://www.unify.com/academy
	Note: The course will be displayed, after logging in to your MyTraining Account.
Notice:	**Only available in english language**

With best regards

Atos Unify Academy Germany
E-Mail: **academy.exc@atos.net**
Website: http://www.unify.com/academy

Trusted partner for your **Digital Journey**

About Atos

Atos is a global leader in digital transformation with 110,000 employees in 73 countries and annual revenue of € 12 billion. European number one in Cloud, Cybersecurity and High-Performance Computing, the Group provides end-to-end Orchestrated Hybrid Cloud, Big Data, Business Applications and Digital Workplace solutions. The Group is the Worldwide Information Technology Partner for the Olympic & Paralympic Games and operates under the brands Atos, Atos|Syntel, and Unify. Atos is a SE (Societas Europaea), listed on the CAC40 Paris stock index.

The purpose of Atos is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

Find out more about us
atos.net atos.net/career

Let's start a discussion together

Trusted partner for your **Digital Journey**