

Atos Unify Academy

Training News

Unify Video + Unify Phone general Service Training for all Systems
(Part 1) **(UVIALL1SVS)**

Unify Video + Unify Phone with Atos Unify OpenScape Business Service Training
(Part 2) **(UVIOBU1SVS)**

Unify Video + Unify Phone with Atos Unify OpenScape 4000 Service Training
(Part 2) **(UVIOS41SVS)**

Unify Video + Unify Phone with Atos Unify OpenScape Voice (Enterprise) Service
Training (Part 2) **(UVIOSV1SVS)**

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Target Group: Service and Partners

Brief Description: **This is part 1 of 2** course for Unify Video + Unify Phone and is intended for Service technicians and Partners. It conveys new Partners the processes, the knowledge and the skills to successfully configure and setup the required components for Unify Video. In addition, It covers also the usage of the End-user Clients and Interfaces

Note: Please book also the suitable Part 2 course of this series. You may also book multiple Part 2 courses.

This is part 2 of 2 course for Unify Video + Unify Phone and is intended for Service technicians and Partners. It conveys new Partners the processes, the knowledge and the skills to successfully configure and setup the required components for Unify Phone with Unify Video accounts on the Atos Unify OpenScape Business. In addition, It covers also the usage of the End-user Clients and Interfaces.

Note: Please book also the Part 1 (UVIALL1SVS) course of this series.

Prerequisites: Atos Unify OpenScape system knowledge for service.
Part 1 is always a prerequisite for parts 2.

Aims:**Part 1**

The participant

- knows the Architecture and Featureset of Unify Video as a cloud based service.
- knows the mandatory steps on how to configure and manage Unify Video Collaboration and Video.
- knows the basic steps of planning, designing, troubleshooting and maintaining a Unify Video customer.
- is able to configure Unify Office via the different interfaces, like Web-App and Web Portal.

Part 2

- knows the mandatory steps on how to configure and manage Unify Video Collaboration and Phone.
- knows the basic steps of planning, designing, troubleshooting and maintaining a Unify Phone customer.
- is able to configure Unify Phone via the different interfaces.
- is able to connect Unify Phone to a Unify Video account and an Atos Unify Open-Scape PBX account.

Content:

Unify Video

- Overview
- Basic configuration of Unify Video Accounts
- Configuration with the focus on Collaboration and Video
- Basic Unify Video Maintenance and Diagnoses

Unify Phone

- Overview
- Basic configuration of Unify Phone Accounts
- Configuration of the PBX System with the focus on Unify Phone
- Basic Unify Phone Maintenance and Diagnoses

Duration:

1 day Unify Video + 0,5 days Unify Phone with PBX for each system

Delivery:

Synchronous Virtual University (SVU)

Course price:

Global list price per individual session € 560,00
(Your individual discount will be calculated at the end of the booking process.)

Course in Web: [Unify Video + Unify Phone general Service Training for all Systems \(Part 1\) \(UVIALL1SVS\)](#)

[Unify Video + Unify Phone with Atos Unify OpenScape Business Service Training \(Part 2\) \(UVIOBU1SVS\)](#)

[Unify Video + Unify Phone with Atos Unify OpenScape 4000 Service Training \(Part 2\) \(UVIOS41SVS\)](#)

[Unify Video + Unify Phone with Atos Unify OpenScape Voice \(Enterprise\) Service Training \(Part 2\) \(UVIOSV1SVS\)](#)

Course Dates: Part 1 (all): 06. December 2022 from 09:00 am to 05:00 pm
Part 2 (OSBiz): 07. December 2022 from 09:00 am to 01:00 pm
Part 2 (OS4K): 08. December 2022 from 09:00 am to 01:00 pm
Part 2 (OSV): 09. December 2022 from 09:00 am to 01:00 pm

Time zone: [Is related to time zone Germany \(CET\)](#)

Enrolment: The enrolment is taken by our enrolment office: academy.exc@atos.net

Note: The course will be displayed, after logging in to your MyTraining Account.

With best regards

Atos Unify Academy Germany

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About Atos

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The purpose of Atos is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

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Let's start a discussion together



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