Atos Unify Academy Training News

Atos Unify OpenScape Business V3 R3 - Update Training for Technical Service (OBUV3R3UDS)

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Target Group: Service

Brief Description: The OpenScape Business V3R3 web-based training is a course for trainer and service personnel with good knowledge of OpenScape Business V3R2. The course includes up-grading the system and UC applications. Another focus is the new myPortal for Teams connector for the UC system. After completing this course, the participant can install and commission a system and configure the new features.

Prerequisites: Required is good knowledge of OpenScape Business V3R2
Required is good knowledge of UC Smart and UC Suite
Basics of SIP and NAT
Basics and usage of Unify License management
Windows knowledge
LAN/WAN knowledge (TCP/IP)
Basics of telephone devices HFA, TDM and SIP

Aims: Participants
- can update an OpenScape Business system to the latest version,
- and also know the new OpenScape Desk Phones 2nd generation device,
- receives a preview information on the new OpenScape Business X1R.
- the participants also know the new Unify Phone system functions,
- myPortal for Microsoft Teams function of the OpenScape Business system,
- can install and operate the new UC functions and the new UC client enhancements.

Content:	OpenScape Business V3R3 Highlights and General Overview
	New Software Version 3 Minor Release 3
	Migration and upgrading the system
	Preview OpenScape Business X1R
	New OpenScape Desk Phones 2nd generation
	UC enhancements
	new myAgent GUI
	Microsoft Teams myPortal enhancements
	Serviceability Improvements

Duration: 35 minutes

Delivery: Web Based Training (WBT)

Course price: Free of charge

Course in Web: Atos Unify OpenScape Business V3 R3 - Update Training for Technical Service (OBUV3R3UDS)

Enrolment: Please enrol via your personal MyTraining Account on the Homepage of the Atos Unify Academy. This enrolment is free of charge:

          Internet: http://www.unify.com/academy

          Note: The course will be displayed, after logging in to your MyTraining Account.

With best regards

Atos Unify Academy Germany

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