

Unify Academy Training News

Unify OpenScape Business Basic Course (**OBUBASISCS**)

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Target Group: Service personnel

Brief Description: The basic training Unify OpenScape Business is a course for service personnel with good knowledge of ISDN, LAN/WAN, Unify License management and Unify OpenStage telephones. The course content includes the installation, start up and upgrading of the system. Another focus is the integration of Unify OpenScape Business Smart Voicemail and UC Smart. After completing this course, the participant can install and start up a system, as well as can configure and perform the software update.

Prerequisites: Basics and usage of Unify License management
Windows knowledge
LAN/WAN knowledge (TCP/IP)
Basics of Unify OpenStage HFA and TDM

Aims: The participant is be able to

- Install, start up und update a Unify OpenScape Business standalone system and as well as perform diagnostics in case of trouble.
- Implement the minimum basic configuration of the system.
- Implement IP and digital workpoints for telephony.
- Implement the Unify OpenScape Business UC Smart clients and myPortal to go.
- Perform a system software update.
- And perform a backup and restore of the Unify OpenScape Business System.

Content: System overview of Unify OpenScape Business
Feature overview

- System features
- Station features
- UC features

License concept
Installation and system start up
Software update concept

- System and UC components

Backup and Restore

- System and UC components

UC overview

Smart Voicemail

- User voicemail

UC Smart applications

- myPortal Smart
- myPortal to go

Practical exercises

Duration: 5 Days

Delivery: Synchronous Virtual University (**Virtual Classroom**)

Course price: Global list price € 2.100,00 + VAT
(Please ask the ptm akademie for your individual discount)

Course in Web: [Unify OpenScape Business Basic Course \(OBUBASISCS\)](#)

Course Dates: 22. July 2024 (09:00am) to 26. July (03:30pm) in english language

Time zone: Is related to time zone Germany (CEST)

Enrolment: You can book the course via the ptm-akademie homepage:
<https://www.ptm.de/en>

Or send the registration to the ptm-akademie (authorized Unify Training Partner)
ptm-unify@ptm.de.

With best regards

Unify Academy Germany

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