

Atos Unify Academy

Training News

Atos Unify OpenScape Xpert Version 7 Release 4 - Update Training for Service (OXPV7R4UDS)

Author: Stefan Schubert

Phone: 49 89 7007-20814

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Target Group: Service technicians

Brief Description: This update course will be done as a live webinar session and is designed for service technicians who are already familiar with Xpert V7.

Prerequisites: Basic course OXPBASISCS and Advanced course OXPADVSSCS or attendance at Update course OXPV7RXUCS
Network Architecture LAN/VLAN Know how
Windows 10 and Server 2012/2016 R2 know how
Domain structure and Policy know how

Aims: The participant will learn

- the installation and upgrade of Xpert V7R4 with all required and new components
- the new features and functions of V7R4 as well as possible software & hardware changes.

Content: System general

- Install and upgrade OpenScape Xpert V7R4
- new Features with V7R4
- Feature to block double press of macro key before the macro activity is executed.
- JITC hardening of OpenScape Xpert System Manager
- JITC QoS DSCP Settings
- In case of transfer or consultation the Call Queue pops up automatically on if the dial pad is displayed
- Blind Transfer (Late Feature)
- Feature, which temporarily blocks display for cleaning purpose. (Late Feature)
- Enhanced integration of 3rd Party Phonebook XTB. (Late Feature)
- MTB support on Windows 2019
- Support of VMware V7
- Support of Debian Linux V11

Duration:	16 minutes
Delivery:	Web Based Training (WBT)
Course price:	Free of charge
Course in Web:	Atos Unify OpenScape Xpert Version 7 Release 4 - Update Training for Service (OXPV7R4UDS)
Enrolment:	<p>Please enrol via your personal MyTraining Account on the Homepage of the Atos Unify Academy. This enrolment is free of charge: Internet: http://www.unify.com/academy Note: The course will be displayed, after logging in to your MyTraining Account.</p>
Note:	Only available in english language

With best regards

Atos Unify Academy Germany

E-Mail: academy.exc@atos.net
Website: <http://www.unify.com/academy>

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