

Atos Unify Academy

Atos Unify OpenScape 4000 - Advanced Course for Service

Course code OS4ADV1SCS

Target Group Service personnel

Course language	Delivery type	Duration
English	Classroom	10 days

Course description

Atos Unify OpenScape 4000 - Advanced Course for Service is a course for service personnel. The objectives are among others softwaretools for Atos Unify OpenScape 4000, procedures of maintenance and fault diagnostics and commission of a preconfigured system. After completing this course, the participant is among others able to administrate the preconfigured Atos Unify OpenScape 4000 System with administration and maintenance orders (AMOs), he can apply and administrate Atos Unify OpenScape 4000 features and he is able to eliminate faults and do maintenance.

Learning Target

The participant

- Is able to administrate the preconfigured Atos Unify OpenScape 4000 System with administration and maintenance orders (AMOs).
 - Knows advanced subscriber and trunk features.
 - Gains insights of the central settings of the Atos Unify OpenScape 4000 system.
 - Can apply and administrate advanced Atos Unify OpenScape 4000 features.
 - Is able to setup attendant consoles.
 - Is able to operate the tools for diagnosis and alarm management.
 - Is able to commission subscribers, devices and trunks.
 - Eliminates faults and does maintenance.
 - Knows the SW supply concept and is able to work with hotfixes.
 - Knows the enhanced Backup and Restore concept.
-

Prerequisites

Basic knowledge of Windows 7 / 8 / 10

Course: Atos Unify OpenScape 4000 - Basic course (OS4BAS1SCS)

experienced usage of the 4000 Expert Access (ComWin)

AMO know how about the features of the Basic course

Contents

Hardware

- Refreshment

AMOs (Administration Maintenance Order)

- Installation of Hardware
- Installation of Devices
- Administration of Features
- Practical Exercises

Features

- Local Key System
- Advanced Features depending of HiPath Version
- Practical Exercises

Attendant Consoles

- Installation of IP Attendant Consoles
- Night Options
- Features
- Practical Exercises

Trunks

- Introduction
- Protocol Variants (EDSS1, ECMAQSIG (CORNET NQ))
- Numbering Plans ISDN and Private
- Practical Exercises

Local Least Cost Routing (LCR)

- Structure of Node Numbers
- Control Mechanism of Routing
- Setup of S0 - S2M and IP Central Office Trunks
- Practical Exercises

Interfaces

- LAN connectivity (RMX and WEB)

Hotfixes

- Overview Software Supply
- SW Supply of Hotfixes

WEB Tools

- Maintenance Tools (WEB)
- Practical Exercises

Backup/Restore

- Backup/Restore via WEB and AMOs
- Practical Exercises

Curricula

This course is part of following curricula

- [Curriculum for Atos Unify OpenScape 4000 for Service](#)
- [OpenScape 4000 Service Curriculum - North America](#)
- [OpenScape 4000 Administration - North America](#)
- [Implementation & Support Expert Atos Unify OpenScape 4000](#)

Tests and Certificates

This course prepares following certification:

- [Implementation & Support Expert Atos Unify OpenScape 4000](#)
-

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>