



Atos Unify Academy

Atos Unify OpenScape Contact Center COM Control SDK for Technology Partners

Course code OCCSDK1SCP

Course language	Delivery type	Duration
English	Classroom	4 days

Course description

The OpenScape Contact Center SDK is a 32-bit COM control that exposes OpenScape Contact Center functionality to custom applications through a set of interfaces so that developers can create a fully integrated desktop application featuring voice, e-mail, callback, and Web collaboration functionality. The SDK provides application developers with the tools they will need to build applications that integrate with the OpenScape Contact Center system and can be used with any language that properly implements COM, including Visual Basic and Visual C++.

Learning Target

Enabling developers in using the OSCC COM control SDK

Prerequisites

Expert knowledge of OpenScape Contact Center

Contents

- About the OpenScape Contact Center COM control SDK
 - Enumerations
 - Common Interfaces
 - OpenScape Contact Center Manager
 - Administration Manager
 - Media Manager
 - Routing Manager
 - Routing Manager
 - Statistics Manager
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Comments

If your company is a member in the Atos Unify SDK Partner Program, please contact your responsible Atos Unify Partner Manager regarding any discount as part of this membership via technology.partners@atos.net

Further information:

Please contact us for further information or bookings:

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