

Atos Unify Academy

Unify OpenScope 4000 Manager - Administrators

Course code OS4MAD2SCS

Target Group Administrators (Level1), who manage networks of Unify OpenScope 4000 systems on a daily basis

| Course language | Delivery type | Duration |
|-----------------|---------------|----------|
| English | Classroom | 5 days |

Course description

This course is for administrators (Level 1) who manage networked Unify OpenScope 4000 systems in daily operations. The course content includes first installation, system administration (SysM), and configuration management (CM). After completing the course, the participant can carry out daily administrative tasks on the Unify OpenScope 4000 Manager.

Learning Target

The participant is able to install a Unify OpenScope 40000 Manager. Additionally is able to perform the daily administration tasks with the Manager.

Prerequisites

Basic knowledge about configuration of stations and features with the Unify OpenScope 4000 Assistant or course Unify OpenScope 4000 Manager - Basic Administration (OS4MAD1SCS)

Contents

Installation Unify OpenScope 4000 Manager

Installation and configuration of OpenWebStart

User administration (SecM)

- Add users, assign access rights

System and network management (SysM)

- Direct Dialogue

Configuration Management (CM)

- Add domains and switches
 - Moving extensions within the network
 - Synchronization of parameters of different switches within the network
 - Network-wide features (Hunt-Group, Pickup-Group and Teamfunction)
-

- Personal data
- Protocols
- Scheduled batches
- Administration of tenants
- Editor for customized fields
- User settings

Call detail recording and collection (COL)

- Checking of data transfer

Performance Management (PM)

- Requesting reports
- Analyze reports

Software Management

- Data backup

Utilities

- Export Table Client
- XIE

Practical exercises

Curricula

This course is part of following curricula

- [Curriculum for Unify OpenScape 4000 Manager for Administrators](#)
-

Comments

Basic knowledge about configuration of stations and features with the Unify OpenScape 4000 Assistant or course Unify OpenScape 4000 Manager - Basic Administration (OS4MAD1SCS) is required

Further information:

Please contact us for further information or bookings:

Email academy.exc@mitel.com

Website <http://www.unify.com/academy>