Unify Academy

Mitel OpenScape 4000 Administrator Basics

Course code **OS4MAD1SCS**

Target Group   Administrator (Level 1)

Course language	Delivery type	Duration
English	Classroom	5 days

Course description

Mitel OpenScape 4000 Administrator basic acknowledge (Mitel OpenScape 4000 Assistant) is a course for administrators (level 1). The objectives are among others to get information about the hardware of the Mitel OpenScape 4000, and the configuration of a station and features on a Mitel OpenScape 4000 system with Mitel OpenScape 4000 Assistant/Manager (Configurations Management). After completing this course, the participant is able to administrate the preconfigured Mitel OpenScape 4000 System. He is able to configure stations and local groups and features. Furthermore he can start a backup.

Learning Target

The participant is able to administrate a preconfigured system. He is able to configure stations and local groups.

Prerequisites

PC basic knowledge

Contents

Overview Hardware

Configuration of stations on the Mitel OpenScape 4000 system

Configuration of features

Mitel OpenScape 4000 Assistant/Manager general

Configurations Management details
- Upload
- Templates
- Add subscriber (optiPoint, IP)
- Device combination (Addon units, Adapter)
- WABE
- COS, COS changover
- Key layout (TAPRO)

- Time order
- Local group configuration (AUN, SA, CHESE, Communication group)

Data backup

Curricula

This course is part of following curricula

- [Curriculum for Mitel OpenScape 4000 Manager for Administrators](#)

Comments

This course is not applicable for Service technicians, with a target to maintain and install the Mitel OpenScape 4000. Trouble shooting and diagnostic is not part of this course.

For service technicians the course OS4BAS1SCS is recommended

Further information:

Please contact us for further information or bookings:

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