

# Unify Academy

Mitel OpenScape 4000 Generation and First installation for Service

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**Course code** OS4GENRSCS

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**Target Group** Service Technicians

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Course language	Delivery type	Duration
English	Classroom	4 days

## Course description

The course should convey the knowledge about the development of different kinds of data storage in the Mitel OpenScape 4000 to the technician. Furthermore, he should be able to upgrade the software of existing installations and then to import the data accurately into the system. The course does not provide the knowledge about the development of customer data for the initial operation.

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## Learning Target

The participants are able

- to create basic data storage
  - to backup from system data
  - to generate Mitel OpenScape 4000 systems with available data
  - to upgrade Mitel OpenScape 4000 systems
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## Prerequisites

Founded knowledge of the Mitel OpenScape 4000 from V7.0 or later

Knowledge about LINUX

Practical experience with the system

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## Contents

Installation processes

Functional description

Generating of a Mitel OpenScape 4000 V8.0 or higher

- EcoServer as Simplex / Duplex (new HW)

Upgrade with PCDAICON

Practical Exercises

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## Curricula

This course is part of following curricula

- [Curriculum for Mitel OpenScape 4000 for Service](#)

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## Further information:

Please contact us for further information or bookings:

Email            [academy.exc@mitel.com](mailto:academy.exc@mitel.com)

Website        <http://www.unify.com/academy>