

Atos Unify Academy

Atos Unify OpenScape Voice Installation and Initial Operation for Service

Course code OSVINSTSCS

Target Group Service personnel

Course language	Delivery type	Duration
English	Classroom	5 days

Course description

This installation course illustrates in a simple way, the installation of the Atos Unify OpenScape Voice and Atos Unify OpenScape UC Small Deployment - hardware based and virtualized. In addition, patch and upgrade mechanisms are explained. Last, simple methodologies for Troubleshooting can be performed as well.

Learning Target

The participant

- knows the networking within a PBX environment
 - knows the networking within LAN/WAN environment
 - is able to configure the installed VMWare software for an Atos Unify OpenScape Voice installation
 - is able to install the hard-and software of Atos Unify OpenScape Voice
 - is able to integrate Atos Unify OpenScape Voice into a customer network
 - is able to install the Application DVD
 - is able to install the relevant Softwareupdates of the system
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Prerequisites

Basic principles:

- VoIP
- SIP
- LAN / WAN
- QoS

LINUX (SLES 11) - strongly recommended

- e.g. SUSLINFUND and SUSLINADMI

VMWare

- vSphere Client
 - VMWare Server
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Contents

Theoretical and practical training:

- Overview of Server hardware
 - Initial installation of the system
 - Hardware service procedures (theory only)
 - Creation of config files for the installation of Atos Unify OpenScape Voice with NCPE- Tool
 - Configuration of the VMWare Server software
 - Installation of the Atos Unify OpenScape Voice software on a hardware server (theory only)
 - Installation of the Atos Unify OpenScape Voice software on a VMWare server
 - Installation of software updates for Atos Unify OpenScape Voice
 - Creation of config files for the installation of the Application DVD
 - Installation of the Application DVD
 - Installation of software updates for the Application DVD
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Curricula

This course is part of following curricula

- [Curriculum for the Atos Unify OpenScape Enterprise](#)
 - [Implementation & Support Specialist Atos Unify OpenScape Enterprise](#)
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Tests and Certificates

This course prepares following certification:

- [Implementation & Support Specialist Atos Unify OpenScape Enterprise](#)
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Further information:

Please contact us for further information or bookings:

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Website <http://www.unify.com/academy>