

Atos Unify Academy

Atos Unify OpenScape Voice Maintenance for Service

Course code OSVMAINSCS

Target Group Service

Course language	Delivery type	Duration
English	Classroom	5 days

Course description

This classroom based training provides the students the knowledge about the different maintenance, troubleshooting, backup/recovery and patching procedures that are required for operating the Atos Unify OpenScape Voice Server.

Learning Target

At the completion of this course the student will be able to:

- use the standard tools for administration of the Atos Unify OpenScape Voice Server
 - knows the Atos Unify OpenScape Voice internal structures
 - Knows the different logging features of the Atos Unify OpenScape Voice Server and the CMP
 - take a backup and execute a recovery
 - install software updates and knows the ways of upgrades
 - take different traces on network and application level
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Prerequisites

Linux administration

Atos Unify OpenScape Voice Solution course (OSVADV1SCS, OSBADV1SCS, or SOLADV1SCS)

Contents

Tools

- Putty (SSH shell), WinSCP (Filetransfer tool), etc.

Linux

- Linux accounts
- Linux specific commands of the Atos Unify OpenScape Voice Server

OpenScape Voice

- Filesystem structures
 - Symphonia logging
 - Fault management
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- Licensing
- GUI trace tool (Trace Manager)
- Backup and recovery
- NCPE Update feature
- Troubleshooting

Software Update

- Patchset installation
- MOP installation
- Application DVD updates

Survival Authority functionality

Curricula

This course is part of following curricula

- [Curriculum for the Atos Unify OpenScape Enterprise](#)
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Further information:

Please contact us for further information or bookings:

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Website <http://www.unify.com/academy>