



Atos Unify Academy

OpenScape UC Application Administration - North America

Course code OSAUCADM

Target Group Customer Administrator

Course language	Delivery type	Duration
English	Virtual Classroom	3 days

Learning Target

The participant

- knows OpenScape UC and CMP
- is able to manage and administer a UC system
- knows the main features of OpenScape UC
- is able to configure UC Users and voice subscribers
- is able to execute the daily administrative tasks
- is able to backup

Prerequisites

SOLADM1SCS. We recommend completion of SOLADV1SCS.

Contents

Theoretical training

- Handling of the Common Management Portal
- Administration of OpenScape UC with the CMP
- UC Licensing and CMP License Management
- Add CMP/UC Users to the system
- OpenScape Voice Subscriber Preparation for UC
- Mass Provisioning (Import/Export)
- Mapping to External Applications
- UC Database backup/recovery

Practical training

- Manage an existing UC system
- Moves, Adds and Changes to UC users
- Export and Import concepts and practice
- Implement and Administer UC features
- Database backup

Course code OSAUCADM

http://www.unify.com/academy

Copyright © Unify Software and Solutions GmbH & Co. KG 2024 All Rights Reserved

Atos, the Atos logo, Atos Syntel, and Unify are registered trademarks of the Atos group. August 2020 ©2020 Atos. Confidential information owned by Atos, to be used by the recipient only. This document, or any part of it, may not be reproduced, copied, circulated and/or distributed nor quoted without prior written approval from Atos.

Comments

This class is only scheduled when the customer contacts academy.us@unify.com to setup a confirmed class schedule.

Further information:

Please contact us for further information or bookings:

- Email academy.exc@atos.net
- Website http://www.unify.com/academy

http://www.unify.com/academy

Copyright © Unify Software and Solutions GmbH & Co. KG 2024 All Rights Reserved

Atos, the Atos logo, Atos Syntel, and Unify are registered trademarks of the Atos group. August 2020 ©2020 Atos. Confidential information owned by Atos, to be used by the recipient only. This document, or any part of it, may not be reproduced, copied, circulated and/or distributed nor quoted without prior written approval from Atos.