



# Atos Unify Academy

## **OpenScape UC Application Administration - North America**

#### Course code OSAUCADM

### Target Group Customer Administrator

| Course language | Delivery type     | Duration |
|-----------------|-------------------|----------|
| English         | Virtual Classroom | 3 days   |

#### Learning Target

The participant

- knows OpenScape UC and CMP
- is able to manage and administer a UC system
- knows the main features of OpenScape UC
- is able to configure UC Users and voice subscribers
- is able to execute the daily administrative tasks
- is able to backup

### Prerequisites

SOLADM1SCS. We recommend completion of SOLADV1SCS.

### Contents

Theoretical training

- Handling of the Common Management Portal
- Administration of OpenScape UC with the CMP
- UC Licensing and CMP License Management
- Add CMP/UC Users to the system
- OpenScape Voice Subscriber Preparation for UC
- Mass Provisioning (Import/Export)
- Mapping to External Applications
- UC Database backup/recovery

### Practical training

- Manage an existing UC system
- Moves, Adds and Changes to UC users
- Export and Import concepts and practice
- Implement and Administer UC features
- Database backup

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## Comments

This class is only scheduled when the customer contacts academy.us@unify.com to setup a confirmed class schedule.

## Further information:

Please contact us for further information or bookings:

- Email academy.exc@atos.net
- Website http://www.unify.com/academy

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