

Atos Unify Academy

OpenScape UC Application Administration - North America

Course code OSAUCADM

Target Group Customer Administrator

Course language	Delivery type	Duration
English	Virtual Classroom	3 days

Learning Target

The participant

- knows OpenScape UC and CMP
 - is able to manage and administer a UC system
 - knows the main features of OpenScape UC
 - is able to configure UC Users and voice subscribers
 - is able to execute the daily administrative tasks
 - is able to backup
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Prerequisites

SOLADM1SCS. We recommend completion of SOLADV1SCS.

Contents

Theoretical training

- Handling of the Common Management Portal
- Administration of OpenScape UC with the CMP
- UC Licensing and CMP License Management
- Add CMP/UC Users to the system
- OpenScape Voice Subscriber Preparation for UC
- Mass Provisioning (Import/Export)
- Mapping to External Applications
- UC Database backup/recovery

Practical training

- Manage an existing UC system
 - Moves, Adds and Changes to UC users
 - Export and Import concepts and practice
 - Implement and Administer UC features
 - Database backup
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Comments

This class is only scheduled when the customer contacts academy.us@unify.com to setup a confirmed class schedule.

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>