



Unify Academy

Learn, change, succeed.

OpenScape Alarm Response Economy Basic Course for Service

Course code OARECOSCS

Target Group Service specialists

Course language	Delivery type	Duration
English	Classroom	2 days

Course description

This is a course for service specialists. Among other things the hardware of OScAR-Eco 100 and 200 as well as the installation and administration of the systems are part of the course content. After this course the participant is able to install OScAR-Eco Systems, put them into operation and administrate them. He is also in a position to brief customers.

Learning Target

At the end of the course the participant is able to:

- install and put into operation the application packages of OScAR-Eco 100 and 200
- administrate the systems
- backup the data and reactore the systems
- instruct the customer on the use

Prerequisites

General telecommunication know-how: VoIP, ISDN, PBX, Soft-Switches, Trunking, Signalling...

Contents

Hardware of OScAR-Eco 100 and 200

Functionality and features of OScAR-Eco 100 and 200

Startup and administration

Coupling with host systems

Setup and evaluation of simple traces

Data backup

Curricula

This course is part of following curricula

- [OpenScape Alarm Response Professional \(HiPath DAKS\)](#)
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Comments

The participants should bring their notebooks with them for the exercises.

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>