Atos Unify Academy

DAKSpro/OScAR-Pro: Basic Course for service specialists

Course code OARSSESCS

Target Group Service specialists

Course language	Delivery type	Duration
English	Classroom	5 days

Course description

This is a course for service specialists. The course contents include the hardware OScAR-200, 300 and 400 as well as the configuration and operation of the SW application ´Broadcasts/Alerting Pro´. After completing the course, the participant will be able to install and put into operation OScAR-Pro 200/300/400 and OScAR-Pro Satellite, administer the software application ´Broadcast/Alerting´ with its expansions and set up data interfaces. Furthermore, the participant can carry out OScAR-Pro updates and provide customer briefings.

Learning Target

The participant:
- can install and commission the application package of OScAR-Pro,
- can operate the operator and administration tool of OScAR-Pro,
- can administrate the SW application ´Broadcasts/Alerting Pro´ and its expansions,
- can install and put into operation OScAR-Pro Satellite,
- knows the basic serial and IP-based data interfaces of OScAR-Pro,
- knows the security features of OScAR-Pro,
- is able to perform OScAR-Pro updates,
- is able to perform a customer briefing.

Prerequisites

For a meaningful participation in the OScAR-Pro basic course for service technicians, we assume basic telecommunication knowledge (VoIP, ISDN, PBXs, soft switches, Unified Communications (UC), trunking, signaling protocols...).

Contents

Hardware OScAR-200, 300 and 400

SW Application ´Broadcasts/Alerting Pro´

Expansion options:
- Mail-to-Phone
- Smartphone Access

- Data import
- Several data interfaces
- OScAR-Pro Satellite

Security considerations

Updates

Practical exercises

Curricula

This course is part of following curricula
- [Curriculum for OpenScape Alarm Response Professional](#)

Comments

The participants should bring their notebooks with them for the practical exercises.

Further information:

Please contact us for further information or bookings:

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