Atos Unify Academy

Atos Unify OpenScape Xpert Advanced course for Service

Course code OXPADVSSCS

Target Group   Service employees

Course language	**Delivery type**	**Duration**
English	Classroom	5 days

Course description

The advanced training OXPADVSSCS for service technicians is the continuance of the training courses for Atos Unify OpenScape Xpert application specialists.

Learning Target

The participant is familiar with:
- The system layout V7 and the turrets.
- All features of Atos Unify OpenScape Xpert V7.
- The system documentation.
- (Basic course OXPBASISCS is mandatory!)

The participant can:
- Install the System Manager Server (AD/DNS/DHCP) .
- Install and configure OpenScape Xpert V7 components.
- Configure licensing.
- Configure voice recording.
- Install OpenScape Xpert DB Cluster.
- Install and handle tools.
- Install a contact interface.
- Operate OpenStage turrets.

Prerequisites

Basic course OXPBASISCS

LAN knowledge

Linux knowledge

Windows 10 and Server 2012/2016 AD/DNS knowledge

Contents

Introduction

System overview hard- and software V7

All features of Atos Unify OpenScape Xpert V7

Licensing

Basic information of system components (AD/DNS/DHCP)

Extended Windows administration

Upgrade, install and configure Atos Unify OpenScape Xpert V7

Setup MLC (Debian Linux)

Install the turrets

Handle the System Manager and the turrets

Configure Atos Unify OpenScape Xpert V7 systems and turrets

Voice recording

DB Clustering

Tools

Contact Interface

Repetition/exercise/error diagnostics

Curricula

This course is part of following curricula
- [Curriculum for Atos Unify OpenScape Xpert for Service](#)

Further information:

Please contact us for further information or bookings:

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