

Atos Unify Academy

Unify OpenScope Accounting Management for Service

Course code OACOUNTSCS

Target Group Service Personnel

Course language	Delivery type	Duration
English	Classroom	32 hr

Course description

Unify OpenScope Accounting V5 is a course for the Service Personnel. The content of the course offers a System overview of the Unify OpenScope Accounting V5 facilities to import personnel data and administer the system. After the course the participant is able to install and update the Unify OpenScope Accounting, import the personnel data, collect the CDRs from the switches and the Unify OpenScope 4000 Manager. The participant is also able to administer User Groups and Users.

Learning Target

The participant is able to

- Install and update the Unify OpenScope Accounting V5.
 - Handle the Configuration Wizard.
 - Collect the CDRs from the Unify OpenScpae 4000, Unify OpenScope Voice and Unify OpenScope Business Switches.
 - Import personnel data from Unify OpenScope Voice User Management, Unify OpenScope 4000 Manager/ Assistant and via ODBC.
 - Work with the features of the WEB-GUI and Native Client.
 - Know about the mixed Network Configuration.
 - Handle the Gateway Statistics.
 - Run Reports directly and vis the Report Scheduler.
 - Administer User Groups and Users.
 - Handle the ETB
 - Administer Guest Modul "Welcome"
 - Handle the Device Management
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Prerequisites

CDR Collection Unify OpenScope 4000, Unify OpenScope Voice, Unify OpenScope Business

Windows knowledge

Contents

Configuration Wizard

- Overview
- Patch-Import
- Base Settings
- Switch Configuration
- Call Charge Data and Data Processing
- Web Server Configuration
- Master Data Administration

Native-Client and Web-Client

- Support of Mixed Networks
- Gateway Statistics
- Web Client - Load Print Job
- Multiple Selection in the Native Client
- User Groups and Users
- ETB handling
- Guest Modul handling
- Device Management handling

Further information:

Please contact us for further information or bookings:

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