

Atos Unify Academy

OpenScape Unified Communications Suite (OUCS) Solution Overview

Course code SOLOVERSDS

Target Group Service and Customer Administrator

Course language	Delivery type	Duration
English	WBT	50 min.

Course description

This WBT training is intended for all involved in a Voice-/UC solution and should be used as the starting point for all further solution courses. It contains a general overview of the solutions. It explains the hardware of each of the components involved as well as the functionality of each component in these solutions.

Learning Target

The participant

- has a general overview of the complete Voice-/UC- solution
 - knows the hardware of each solution component
 - knows the functionality of each of the solution components
-

Prerequisites

None

Contents

OpenScape Voice

- Hardware, connectivity, solution Overview

Deployment Service

- Functionality

OpenScape UC

- Cover various installation/solution options
- Components and functions

OpenScape Contact Center

OpenScape Xpressions

Gateways (eg.RG8700, Mediatrix, HG3540)

OpenScape Branch (OSB 50i ,OSB 250, OSB 1000, OSB 6000, OSB 500i)

OSS

Basic Sip components

- Registrar, Proxy, etc.
- call flow through an OSV

Curricula

This course is part of following curricula

- [Ausbildungsweg für die Atos Unify OpenScape Enterprise](#)
- [Curriculum for the Atos Unify OpenScape Enterprise](#)

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website http://www.unify.com/academy