

Atos Unify Academy

Atos Unify OpenScope Fault Management Basic

Course code OFMBASISCS

Target Group Service Personal

| Course language | Delivery type | Duration |
|-----------------|---------------|----------|
| English | Classroom | 5 days |

Course description

Atos Unify OpenScope Fault Management Essentials is a course for the Technicians, Service Personal and Administrators. The objectives, among other includes the general use cases and technologies as well as Installation, first configuration and the monitoring.

Learning Target

The participant is able to

- Install Atos Unify OpenScope FM Software on supported platforms Windows and SLES.
 - Initial configuration and know about general use cases
 - use the CLIENT and the WEB for administration and operation
 - Monitoring of the Atos Unify OpenScope 4000/Voice/Business.
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Prerequisites

Basic knowledge about Atos Unify OpenScope 4000/Voice/Business. Basic knowledge about configuration of the operating systems Windows Desktop/Server and SLES.

Contents

Startup

- MATERNA Training Essentials
- Wifi Access

Product Overview

Installation

- Prerequisites for the usage of Fault Management
- Installation of FM on Windows platforms
- Installation of FM on Linux platforms
- Licensing

First steps

- Initial configuration
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- General use cases
- Usage of CLIENT for the administration
- Usage of WEB for the operating
- User administration

Monitoring

- Monitoring Atos Unify OpenScape 4000
- Monitoring Atos Unify OpenScape Voice
- Monitoring Atos Unify OpenScape Business

Curricula

This course is part of following curricula

- [Curriculum for Unify OpenScape Fault Management for Service](#)

Comments

This course will provided with the actual released product version.

Offers

Parking at MATERNA Maingate. Address: Voßkuhle 37, 44141 Dortmund; Underground parking, first right corner, at barrier, please ring the bell.

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>