

# Atos Unify Academy

Atos Unify OpenScape Business Basic Course

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**Course code** OBUBASISCS

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**Target Group** Service personnel

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Course language	Delivery type	Duration
English	Classroom	5 days

## Course description

The basic training Atos Unify OpenScape Business is a course for service personnel with good knowledge of ISDN, LAN/WAN, Unify License management and Atos Unify OpenStage telephones. The course content includes the installation, start up and upgrading of the system. Another focus is the integration of Atos Unify OpenScape Business Smart Voicemail and UC Smart. After completing this course, the participant can install and start up a system, as well as can configure and perform the software update.

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## Learning Target

The participant is be able to

- Install, start up und update a Atos Unify OpenScape Business standalone system and as well as perform diagnostics in case of trouble.
  - Implement the minimum basic configuration of the system.
  - Implement IP and digital workpoints for telephony.
  - Implement the Atos Unify OpenScape Business UC Smart clients and myPortal to go.
  - Perform a system software update.
  - And perform a backup and restore of the Atos Unify OpenScape Business System.
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## Prerequisites

Basics and usage of Unify License management

Windows knowledge

LAN/WAN knowledge (TCP/IP)

Basics of Atos Unify OpenStage HFA and TDM

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## Contents

System overview of Atos Unify OpenScape Business

Feature overview

- System features
  - Station features
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- UC features

License concept

Installation and system start up

Software update concept

- System and UC components

Backup and Restore

- System and UC components

UC overview

Smart Voicemail

- User voicemail

UC Smart applications

- myPortal Smart
- myPortal to go

Practical exercises

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## Curricula

This course is part of following curricula

- [Curriculum for Atos Unify OpenScape Contact Center](#)
  - [Curriculum for OpenScape Alarm Response Professional](#)
  - [Curriculum for Atos Unify OpenScape Business](#)
  - [Implementation & Support Specialist Atos Unify OpenScape Business](#)
  - [Implementation & Support Specialist Atos Unify OpenScape Business](#)
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## Tests and Certificates

This course prepares following certification:

- [Implementation & Support Specialist Atos Unify OpenScape Business](#)
  - [Implementation & Support Specialist Atos Unify OpenScape Business](#)
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## Comments

This basic training is suitable for beginners. The fulfillment of course requirements is mandatory for successful course participation.

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## Further information:

Please contact us for further information or bookings:

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Website            <http://www.unify.com/academy>