

Atos Unify Academy

Unify OpenScape Business Basic Course as Online Course

Course code OBUBASISVS

Target Group Service personnel

Course language	Delivery type	Duration
English	Virtual Classroom	5 days

Course description

The basic training Unify OpenScape Business is a course for service personnel with good knowledge of ISDN, LAN/WAN and Unify OpenStage telephones. The course content includes the installation, start up and upgrading of the system. Another focus is the integration of Unify OpenScape business Smart Voicemail . After completing this course, the participant can install and start up a system, as well as can configure and perform the software update.

Learning Target

The participant is be able to

- Install, start up und update an Unify OpenScape Business standalone system and as well as perform diagnostics in case of trouble.
 - Implement the minimum basic configuration of the system.
 - Implement workpoints for telephony in the IP network and in ISDN.
 - Perform a system software update.
 - Perform a backup and restore of the Unify OpenScape Business System.
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Prerequisites

Hardware requirements on student site are:

IP-Infrastructure with Internet access for

- at least 3x Unify OpenStage HFA or CP devices
- 1 Desktop PC or notebook with current web browser
- You will receive a mail with further informations on how to connect with the Academy virtual infrastructure.

Basics and usage of Unify License management

Windows

LAN/WAN knowledge (TCP/IP)

Basics of Unify OpenStage HFA and TDM

Contents

System overview of the Unify OpenScape Business

Feature overview

- System features
- Station features
- UC features

License concept

Installation and system start up

Software update concept

- System and UC components

Backup and Restore

- System and UC components

UC overview

Smart Voicemail

- User voicemail

UC Smart components

- myPortal Smart
- myPortal to go

Practical exercises

Curricula

This course is part of following curricula

- [Curriculum for Unify OpenScape Business](#)
 - [Implementation & Support Specialist Unify OpenScape Business](#)
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Tests and Certificates

This course prepares following certification:

- [Implementation & Support Specialist Unify OpenScape Business](#)
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Comments

This basic training is suitable for beginners.

The fulfillment of course requirements is mandatory for successful course participation.

This course is performed via online webinar, practical exercises must be done in the rooms of the webinar participants!

The practical exercises are performed via Skytap (Unify Academy) Environment

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>