

# Atos Unify Academy

## OpenScope Voice (OSV) Device Administration Overview

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Course code EL1352NAM

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Target Group Service and Customer Administrator

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Course language	Delivery type	Duration
English	WBT	4 hr

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### Course description

This is a 4 hour estimated PDF document to read . This material is intended for service engineers as well as customer administrators. It provides an overview of device administration within the OpenScope Voice environment. Details regarding administrative procedures reviewed in this course are offered within our SOLADM1SCS and OSVDLS-SVU courses.

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### Learning Target

Provide an overview of the OpenScope Voice (OSV) administration environment for configuring OpenScope Desk Phone CP, OpenScope Desk Phone IP and OpenStage SIP devices

#### Course topics will review

- Purpose of the OSV subscriber record created in CMP
  - OpenScope Desk Phone IP and OpenStage telephone families
  - Configuration overview of OpenScope Desk Phone CP, OpenScope Desk Phone IP and OpenStage device using DLS
  - Configuration overview of OpenScope Desk Phone CP, OpenScope Desk Phone IP and OpenStage devices using Web Based Management (WBM)
  - Configuration overview of OpenScope Desk Phone CP, OpenScope Desk Phone IP and OpenStage devices using the telephone menu
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### Contents

The course is divided into four chapters listed below:

#### Chapter 1- The OSV Administration Environment

- Provides detail on the OpenScope Desk Phone IP and OpenStage SIP devices
- Describes the OSV subscriber record creation process
- Provides an overview of SIP device configuration items

#### Chapter 2- Deployment Server DLS

- Highlights DLS function
- Describes Profile assignment in DLS
- Demonstrates restart and factory reset for devices

#### Chapter 3- Web Based Management

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- Highlight how to find IP address of a device
- Demonstrates configuration of mandatory items
- Differentiate user versus administrator settings
- Demonstrates restart and factory reset for devices

Chapter 4 - Administration from the OpenScape Desk Phone CP , OpenScape Desk Phone IP and OpenStage Device

- Highlight mandatory configuration from the device
- Differentiate user versus administrator settings
- Demonstrates restart and factory reset for devices

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## Comments

PDF Documentation:

- For participation and booking a myTraining-Account is required

System requirements:

- PDF Reader is required to open and view document.

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## Further information:

Please contact us for further information or bookings:

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