

Atos Unify Academy

Unify OpenScape Business S in Data Center Basic Training

Course code OBUBIZSSVS

Target Group Service personnel, Administrator for data center

Course language	Delivery type	Duration
English	Virtual Classroom	4 days

Course description

The basic training Unify OpenScape Business S is a course for service personnel and Administrator for data center, with good knowledge of virtual machines (VMware), LAN/WAN, Unify License management and OpenStage telephones. The course content includes the installation, start up and upgrading of the system. Another focus is the integration of Unify OpenScape Business Smart Voicemail and UC Smart. After completing this course, the participant can install and start up a system, as well as can configure and perform the software update.

Learning Target

The participant is be able to

- install, start up und update a Unify OpenScape Business S standalone system and as well as perform diagnostics in case of trouble,
- implement the minimum basic configuration of the system,
- implement workpoints for telephony,
- implement the Unify OpenScape Business UC clients and myPortal to go,
- perform a system software update,
- and perform a backup and restore of the Unify OpenScape Business System.

Prerequisites

Required are good knowledge of virtual machines (VMware)

Basics of SIP

Basics and usage of Unify License management

Windows knowledge

LAN/WAN knowledge (TCP/IP)

Basics of Unify OpenScape Desk Phone CP

Contents

System overview of Unify OpenScape Business

Feature overview

- System features
- Station features
- UC features

License concept

Installation and system start up

Software update concept

- System and UC components

Backup and Restore

- System and UC components

UC overview

Smart Voicemail

- User voicemail

UC Smart applications

- myPortal @work
- myPortal to go

Practical exercises

Comments

This basic training is suitable for beginners.

The fulfillment of course requirements is mandatory for successful course participation.

Required hardware and software on the participant or student side for participation are:

- PC or notebook with Windows 10 64 bit
- current VMware in the data center or VMware player or comparable virtual environment
- if VMware Player is used, it must be installed before the course starts
- min. 3 Unify OpenScape Desk Phone CP SIP/HFA
- L2 switch with PoE or plug-in power supply for Unify OpenScape Desk Phone CP
- LAN infrastructure for training
- Internet access
- Unify Partner Account - Access to the Software Supply Server for OSBiz S Software Download

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>