

# Unify Academy

Unify OpenScape Enterprise Express Voice, Branch and Concierge part

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**Course code** OEEOSV1SCS

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**Target Group** Service personnel

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Course language	Delivery type	Duration
English	Classroom	5 days

## Course description

This course is designed for service personnel, from both internal and partners, who are required to carry out basic moves, adds and changes to the Voice, Branch and Concierge parts of the OpenScape Enterprise Express solution at V9R0. The course will also cover basic maintenance functions. The course is delivered as a classroom training event.

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## Learning Target

By the end of the course delegates will be able to

- Maintain and carry out basic Moves, Adds and Changes (MACs) to the Voice part of the OpenScape Enterprise Express
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## Prerequisites

Before attending this course the delegates must have:

- Successfully completed - OpenScape Enterprise Express V9 Installation and Provisioning training (OEEINSTSCS) or Field Trial/Market Introduction training of OpenScape Enterprise Express V9
  - A good working knowledge of the following technologies:
  - Windows Server
  - Linux
  - IP Networking
  - VMware
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## Contents

CMP Introduction and Database Elements

Configuration of Subscribers and Subscriber Features

Configuration of Routing to Endpoints/Gateways

OpenScape Branch configuration and maintenance

Basic Maintenance Functions

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OpenScape Concierge Administration.

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## Curricula

This course is part of following curricula

- [Implementation & Support Associate Mitel OpenScape Enterprise](#)
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## Tests and Certificates

This course prepares following certification:

- [Implementation & Support Associate Mitel OpenScape Enterprise](#)
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## Further information:

Please contact us for further information or bookings:

Email                academy.exc@mitel.com

Website            <http://www.unify.com/academy>