Atos Unify Academy

Atos Unify OpenScape Enterprise Express Voice, Branch and Concierge part

Course code OEEOSV1SCS

Target Group Service personnel

Course language	Delivery type	Duration
English	Classroom	5 days

Course description

This course is designed for service personnel, from both internal and partners, who are required to carry out basic moves,adds and changes to the Voice , Branch and Concierge parts of the OpenScape Enterprise Express solution at V9R0. The course will also cover basic maintenance functions. The course is delivered as a classroom training event.

Learning Target

By the end of the course delegates will be able to
- Maintain and carry out basic Moves, Adds and Changes (MACs) to the Voice part of the OpenScape Enterprise Express

Prerequisites

Before attending this course the delegates must have:
- Successfully completed - OpenScape Enterprise Express V9 Installation and Provisioning training (OEEINSTSCS) or Field Trial/Market Introduction training of OpenScape Enterprise Express V9
- A good working knowledge of the following technologies:
- Windows Server
- Linux
- IP Networking
- VMware

Contents

CMP Introduction and Database Elements

Configuration of Subscribers and Subscriber Features

Configuration of Routing to Endpoints/Gateways

OpenScape Branch configuration and maintenance

Basic Maintenance Functions

OpenScape Concierge Administration.

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Curricula

This course is part of following curricula
- [Education Path for Unify OpenScape Enterprise Express](#)
- [Implementation & Support Associate Unify OpenScape Enterprise](#)
- [Implementation & Support Associate Unify OpenScape Enterprise](#)

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Tests and Certificates

This course prepares following certification:
- [Implementation & Support Associate Unify OpenScape Enterprise](#)
- [Implementation & Support Associate Unify OpenScape Enterprise](#)

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Further information:

Please contact us for further information or bookings:

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