

Atos Unify Academy

OpenScape Xpressions Voicemail-Only System Administration Concepts

Course code XPRADM_VC

Target Group OpenScape Xpressions voicemail-only customer system administrators, internal employees or channel partner service personnel and customer self-maintainers.

Course language	Delivery type	Duration
English	WBT	1 day

Learning Target

After taking the course the learner will be able to:

- Recognize OpenScape Xpressions Architecture
 - Recognize OpenScape Xpressions licensing concept
 - Recognize OpenScape Xpressions administrator and subscriber interfaces
 - Establish Web Assistant Connections
 - Recognize the function of OpenScape Xpressions user groups
 - Recognize OpenScape Xpressions Web Assistant options
 - Use Web Assistant to add, change and delete OpenScape Xpressions voicemail-only users
 - Discuss OpenScape Xpressions applications including company operator, referral extension, mobility, stand-in, outcall to a telephone, and multiple Messaging Waiting Indicators (MWIs)
 - Discuss the importance of virus and firewall protection for OpenScape Xpressions
 - Recognize the OpenScape Xpressions backup procedure
 - Discuss troubleshooting OpenScape Xpressions user problems.
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Prerequisites

NONE

Contents

This one day PDF read at your own pace course introduces learners to OpenScape Xpressions V7 voicemail-only system administration. After you enroll, our registration server will send you a link to three pdfs.

- Mod00_US_Read_Me_First.pdf contains instructions on preparing your PC for the course and discusses additional course documentation.
 - Mod01_US_XPRADMVC_Slides.pdf contains the course slides.
 - Mod02_US_XPRADM_SG.pdf is the Xpressions Student Guide and is the core manual for the course.
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Curricula

This course is part of following curricula

- [_OpenScape Xpressions V7 Training for New Administrators - North America](#)
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Comments

PDF file for the student kit:

- For registration and participation a myTraining-Account is required

System requirements:

- Computer browser or software to read PDF files.
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Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>