

Atos Unify Academy

Atos Unify OpenScope Enterprise Solution V9R0 update

Course code OSEV9R0UCS

Target Group Service Technician, Customer Administrator, Self Maintainer

Course language	Delivery type	Duration
English	Classroom	2 days

Course description

This course is for service oriented engineers. One of the objectives is to present OpenScope Solution enhancements required for the 'Joint Interoperability Test Command' (JITC) certification process. Additionally, we refer to the new installation process, new Hardware, new Voicemail component on an OSB and consider minor changes/improvements of the solution set. The participant should be able to fulfill customer expectations relating to the V9R0 release.

Learning Target

The participant

- Knows the new OpenScope Voice V9 (Eco) solution enhancements.
 - Is able to present and implement the new features to the customer.
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Prerequisites

Adequate knowledge about the OpenScope Voice V8, OpenScope Branch V8, OpenScope SBC V8 and WebCDC - e.g.:

- OpenScope Solution Administrator (SOLADM1SCS)
 - OpenScope Solution Administrator 2 (SOLADM2SCS)
 - OpenScope Branch for Service (OSBADV1SCS)
 - OpenScope Session Border Controller (SBCADV1SCS)
 - Web Based Customer Data Collection Tool (CDCZEHESDS and/or CDCWEB1UDS)
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Contents

Important OpenScope Voice V8R1 'sprints' covered as well - e.g. Installation/Restore procedure

Introduction of the new OpenScope V9 (Eco) Solution enhancements:

OSV

- VMWare installation method
 - New Hardware
 - New Operating System (SLES12)
 - JITC certification process
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- SIP enhancements for OSV
- CMP enhancements

Trace Manager (TM)

- Obfuscating log files

OpenScape SBC (OSS)

- Very high capacity of SBC
- SIP Connect enhancements

OpenScape Branch (OSB)

- Local Voicemail
- ACD mode behaviour

WEBCDC

- What's new? - related to V9 Eco Solution

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>