

Atos Unify Academy

Atos Unify OpenScope Eco System V9R1 Update for Service

Course code OSEV9R1UVS

Target Group Service Technician, Customer Administrator, Self Maintainer

Course language	Delivery type	Duration
English	Virtual Classroom	2 days

Course description

This course is for service oriented technicians. Objective is to introduce the new V9R1 features, as well as late V9R0 features, offered by the product house. Main topics are Single Load Line for components OSV/OSB/SBC and the new Licensing Concept. The participant should be able to fulfill customer expectations related to the V9R1 release.

Learning Target

The participant

- Knows the new OpenScope Voice V9 Release 1 (Eco) solution enhancements.
 - Is able to present and implement the new features to the customer.
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Prerequisites

Adequate knowledge about the OpenScope Voice V9, OpenScope Branch V9, OpenScope SBC V9 and WebCDC - e.g.:

- OpenScope Solution Administrator (SOLADM1SCS)
 - OpenScope Solution Administrator 2 (SOLADM2SCS)
 - OpenScope Branch for Service (OSBADV1SCS)
 - OpenScope Session Border Controller (SBCADV1SCS)
 - Web Based Customer Data Collection Tool (CDCZEHESDS and/or CDCWEB1UDS)
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Contents

Important OpenScope Voice V9R0 'late features' covered as well - e.g. OSB enhancement for "Bulk Configuration"

Introduction of the new OpenScope V9R1 (Eco) Solution enhancements:

OSV

- Upgrade/Migration
 - Single Load Line
 - Licensing
 - Call Management (OSV routing)
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- CSTA support
- CMP enhancements

OpenScape Branch (OSB)

- Single Load Line
- Standalone
- Bulk changes
- Backup & Restore
- MoH Streaming
- SIP Connect V1.1

OpenScape SBC (OSS)

- Single Load Line
- External Firewall
- SIP enhancements (Alphanumeric, GTC, Load Balancer)

WEBCDC

- What´s new? - related to V9R1 Eco Solution

JITC

- Where are we now with V9R1?

Comments

Delta Training. This training will be provided as blended learning. We´ll cover the content as online training with hands-on in virtual environment. For practical exercises you need 3-4 openstage phone and unrestricted Internet access on your local site.

Offers

Webinar Training with SkyTap (Cloud) Environment, which includes components OSV/OSB/SBC.

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>