Unify Academy

Mitel OpenScape 4000 - How to connect Mitel OpenScape UC - Training for Service

Course code OS4PRUCSDS

Target Group   Service

Course language	Delivery type	Duration
English	WBT	30 min.

Course description

This web based training is designed for service technicians of the Mitel OpenScape 4000, who are supposed to set them up for a Mitel OpenScape UC application. It covers all necessary interfaces of the OS4K as well as the required configuration in order to set up and commission these in the Mitel OpenScape 4000 in a later UC Basic or UC Advanced training.
This web based training is the prerequisite for the UC training OSABASISCS as well as OSAADVSSCS, since this content is no longer covered in the two training courses.

Learning Target

The participant
- knows the required settings of the CSTA interface of the OS4K to connect them to the UC server
- knows the necessary settings of the XIE / API interface of the OS4K to enable a data exchange with UC.
- knows the required configuration of the SNMP parameters of the OS4K for UC.
- knows the configuration required to set up a Load Balancer behavior when using multiple UC media servers.

Prerequisites

Participation in the course OS4BAS1SCS as well as OS4ADV1SCS.

Participation in the course OS4NETWSCS is recommended.

Contents

Overview

Connection Variants

SNMP
- Configure the SNMP settings

Firewall
- Configure the Mitel OpenScape 4000 Assistant

CSTA / ACL

- Overview and configuration

Node Synchronization
- Synchronize UC and Mitel OpenScape 4000

SIP-Native Trunk
- How to connect the UC media server

Load Balancer
- Configuration for multiple UC media servers

Curricula

This course is part of following curricula
- [Curriculum for Mitel OpenScape 4000 for Service](#)
- [Ausbildungsweg für die Mitel OpenScape Enterprise](#)
- [Curriculum for the Mitel OpenScape Enterprise](#)
- [Ausbildungsweg für Mitel OpenScape UC](#)

Comments

Web Based Training:
- For participation and booking a myTraining-Account is required

System requirements:
- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024
- Windows 7 or higher: Internet Explorer 9 or higher
- Possible alternative Browser: Firefox, Safari, Chrome
- Current version of Adobe Flash Player is required
- Javascript has to be activated

Further information:

Please contact us for further information or bookings:

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