

Unify Academy

Mitel OpenScape UC Application Expert

Course code OSAEXPESCS

Target Group Service

Course language	Delivery type	Duration
English	Classroom	5 days

Course description

This course is an extended service training with the aim to be able to install and configure the HAProxy Server and Media Server for WebRTC as well as Microsoft Azure Apps for for Mitel OpenScape UC client access.

Learning Target

The participant

- is able to install and configure all Media Server WebRTC components,
 - is able to install and configure the HAProxy for different scenarios,
 - is able to install and configure all components to support OSMO Pro,
 - is able to install and configure the UC Graph Connector,
 - is able to configure the access UC WebClient to private Outlook 365 contacts
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Prerequisites

Mitel OpenScape UC Application Advanced für Service (OSAADVSSCS)

Contents

Media Server WebRTC support for Mitel OpenScape Voice and Mitel OpenScape 4000

- Installation of the required packages
- WebRTC server configuration for intranet and internet usage

Installation of HAProxy

- Configuration to provide access for UC WebClient, WebRTC and OSMO Pro support
- HAProxy hardening
- Certificate (TLS/MTLS) replacement and certificate revocation list usage

OSMO Pro support for Mitel OpenScape Voice and Mitel OpenScape 4000

- SBC configuration
- Mitel OpenScape Voice and Mitel OpenScape 4000 configuration
- Usage of the OSMO Client in the following operating modes: UC Mode, Voice Mode and Combined Mode
- UC Pushy installation and configuration - Push Notification for chat messages

OpenScape UC Integration in MS Teams

- UC MS Teams App Installation
- Installation and configuration of the UC Graph Connector
- UC WebClient - MS Teams Presence sync in case of "Busy, in a call"

Diagnoses and Troubleshooting

Practical exercises

Curricula

This course is part of following curricula

- [Curriculum for Mitel OpenScape 4000 for Service](#)
 - [Curriculum for the Mitel OpenScape Enterprise](#)
 - [Curriculum for Mitel OpenScape UC](#)
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Comments

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Further information:

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