



# Unify Academy

Learn, change, succeed.

## OpenScape UC Application Advanced

**Course code** OSAADVSSCS

**Target Group** Service

Course language	Delivery type	Duration
English	Classroom	5 days

### Course description

This course is an advanced training for Service personal as well as Service Partners with the aim to install, set up and configure a Large Deployment of an OpenScape UC Application System as well as to migrate a Small System into a Large System. Furthermore to replace the different certificates used within this environment as well as to integrate the MS Exchange Server and Active Directory with the different authentication mechanisms. To fulfill the learning targets, theoretical and practical exercises will be done.

### Learning Target

The participant

- is familiar with a Large Deployment as well as all Servers required for this Environment,
- is able to install and configure a Large Deployment as well as to migrate a Small Deployment into a Large Deployment,
- is able to install and use OpenScape Fusion 4 Office,
- is able to set up the User Logon via Windows Authentication and Single-Sign-On,
- is able to configure the MS Exchange Integration.

### Prerequisites

OpenScape UC Application Basic Course for Service (OSABASISCS)

### Contents

Migration of a Small Deployment into a Large Deployment

Configuration of multiple MediaServer

- Import of customer specific certificates into the OpenScape UC MediaServer
- MediaServer routing within a Large Deployment
- Configuration of "Nodes Replication"
- Media Server application "AutoAttendant"
- Configuration of video conferences (Video MCU)
- Location assignment of a MediaServer

## Configuration of multiple Front End Server

### OpenScape Fusion 4 Office

- Installation
- Configuration without DLS
- Configuration with DLS
- OpenScape Extensions for Outlook
- Calendar-"Sharing"
- Integration with Outlook
- Integration with Lync/Skype4B
- Integration with Xpressions
- Replacement of Logos
- Activate the Phone Dialer

### Setup of the Windows account and Single-Sign-On authentication

- Replacement of certificates within the CMP
- Replacement of certificates within the Frontend Server
- Configuration/Import of the mandatory database links (ExternalId)

### MS Exchange 2016 Integration

- Configuration of the groupware connection
- Configuration/Import of the mandatory database links (ExternalId)
- Synchronisation of private Outlook contacts
- Outlook private contacts with "Read-only" mode
- Integration into the UC Voiceportal
- Exchange Online connection (theoretical)

### OpenScape UC contact management

- Setup of the automated time based synchronization of private contacts

### Diagnosis and Troubleshooting

### Practical Exercises

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## Curricula

This course is part of following curricula

- [OpenScape 4000 Curriculum for Service Technicians, English](#)
  - [Curriculum for the OpenScape Enterprise](#)
  - [Curriculum for OpenScape UC](#)
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## Comments

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## Further information:

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