

Unify Academy

Mitel OpenScape UC Application Advanced for Service

Course code OSAADVSSCS

Target Group Service

Course language	Delivery type	Duration
English	Classroom	5 days

Course description

This course is an advanced training for Service personal as well as Service Partners with the aim to install, set up and configure a Large Deployment of a Mitel OpenScape UC Application System as well as to migrate a Small System into a Large System. Furthermore to replace the different certificates used within this environment as well as to integrate the MS Exchange Server and Active Directory with the different authentication mechanisms. To fulfill the learning targets, theoretical and practical exercises will be done.

Learning Target

The participant

- is familiar with a Large Deployment as well as all Servers required for this Environment,
 - is able to install and configure a Large Deployment as well as to migrate a Small Deployment into a Large Deployment,
 - is able to install and use Mitel OpenScape Fusion 4 Office,
 - is able to set up the User Logon via Windows Authentication and Single-Sign-On,
 - is able to configure the MS Exchange Integration.
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Prerequisites

Mitel OpenScape UC Application Basic Course for Service (OSABASISCS)

Contents

Migration of a Small Deployment into a Large Deployment

Configuration of multiple MediaServer

- Import of customer specific certificates into the Mitel OpenScape UC MediaServer
- MediaServer routing within a Large Deployment
- Configuration of "Nodes Replication"
- Media Server application "AutoAttendant"
- Configuration of video conferences (Video MCU)
- Location assignment of a MediaServer

Configuration of multiple Front End Server

Mitel OpenScape Fusion 4 Office

- Installation
- Configuration without DLS
- Configuration with DLS
- OpenScape Extensions for Outlook
- Calendar-"Sharing"
- Integration with Outlook
- Integration with Lync/Skype4B
- Integration with Xpressions
- Replacement of Logos
- Activate the Phone Dialer

Setup of the Windows account and Single-Sign-On authentication

- Replacement of certificates within the CMP
- Replacement of certificates within the Frontend Server
- Configuration/Import of the mandatory database links (ExternalId)

MS Exchange 2016 Integration

- Configuration of the groupware connection
- Configuration/Import of the mandatory database links (ExternalId)
- Synchronisation of private Outlook contacts
- Outlook private contacts with "Read-only" mode
- Integration into the UC Voiceportal
- Exchange Online connection (theoretical)

Mitel OpenScape UC contact management

- Setup of the automated time based synchronization of private contacts

Diagnosis and Troubleshooting

Practical Exercises

Curricula

This course is part of following curricula

- [Curriculum for Mitel OpenScape 4000 for Service](#)
- [Curriculum for the Mitel OpenScape Enterprise](#)
- [Curriculum for Mitel OpenScape UC](#)

Comments

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Further information:

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