Atos Unify Academy

OpenScape 4000 V8 - for the US Market

Course code OS4V8RRUDS

Target Group Centralized support technicians
- Installation specialists
- Customer DataCenter administrators
- Customer system administrators
- Business partner trainers and technicians
- System engineers and customer engineers

Course language	Delivery type	Duration
English	WBT	1 day

Course description

This course is designed for OpenScape 4000 V8R0 and V8R1. Students will learn the following information about technical enhancements impacting service and installation for the US market.

Learning Target

After taking this course, the student will be able to:
- Identify, install, and service new OpenScape 4000 V8 hardware
- Enable hSBC on OpenScape 4000 V8R1
- Understand the new enhancements to the installation process for DSCXL2/EcoServer/Branch deployments and ESXi-based deployments
- Understand the new enhancement to the installation process for ESXi-based deployments
- Understand REGEN & GENDB during Upgrade process
- Understand feature and button assignments of new Desk Phone CP device family
- Update CP devices using IPSM
- Use Software Manager to transfer hotfixes
- Understand benefits of Advanced Locking ID
- Utilize Minimal Management Port Support

Prerequisites

Students must have a good understanding of:
- OpenScape 4000 DSCXL2/EcoServer installation techniques
- OpenScape 4000 ESXi-based installation techniques
- OpenScape 4000 XML Config File Generator Tool
- OpenScape 4000 Assistant
- OpenScape 4000 Licensing basics
- Windows operating system skills
- Linux operating system skills

- General networking skills

Further information:

Please contact us for further information or bookings:

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