

# Atos Unify Academy

OpenScape 4000 V8R2 Update training for Service

**Course code** OS4V8R2UDS

**Target Group** Service technicians

Course language	Delivery type	Duration
English	WBT	32 min.

## Course description

This update course of OpenScape 4000 V8R2 for Service is a web based training designed for Service technicians. The objectives among others are, the upgrade of an OpenScape 4000 to version V8R2. After that the new Hardware of OpenScape 4000 will be explained. Furthermore, the new features and functions of the System and Applications will be listed and explained. The changes within OpenScape 4000 Assistant/Manager will be introduced. Another part of the training contains an overview of the devices.

## Learning Target

The technician

- upgrades an OpenScape 4000 to V8R2
- knows the new Hardware used by the OpenScape 4000
- get an explanation of the new features and functions introduced with OS4K V8R2
- get an overview of the changes within OpenScape 4000 Assistant and Manager
- get informations of the changes regarding Applications, incl. the changes with Java
- get an overview of the changes with new devices of the OpenScape Desk Phone CP family

## Prerequisites

Good knowledge of the

- OpenScape 4000 V7/V8R0
- SoftGate/OpenScape Access 500
- OpenScape Manager and Assistant

## Contents

Update of an OpenScape 4000 to V8R2

New / changed Hardware

New System features

New features within OpenScape 4000 Assistant and Manager

Changes of administration regarding Java

## Exercises