



# **Atos Unify Academy**

OpenScape 4000 V8R2 Update training for Service

Course code OS4V8R2UDS

Target Group Service technicians

Course language	Delivery type	Duration
English	WBT	32 min.

# **Course description**

This update course of OpenScape 4000 V8R2 for Service is a web based training designed for Service technicians. The objectives among others are, the upgrade of an OpenScape 4000 to version V8R2. After that the new Hardware of OpenScape 4000 will be explained. Furthermore, the new features and functions of the System and Applications will be listed and explained. The changes within OpenScape 4000 Assistant/Manager will be introduced. Another part of the training contains an overview of the devices.

## **Learning Target**

#### The technician

- upgrades an OpenScape 4000 to V8R2
- knows the new Hardware used by the OpenScape 4000
- get an explanation of the new features and functions introduced with OS4K V8R2
- get an overview of the changes within OpenScape 4000 Assistant and Manager
- get informations of the changes regarding Applications, incl. the changes with Java
- get an overview of the changes with new devices of the OpenScape Desk Phone CP family

# **Prerequisites**

## Good knowledge of the

- OpenScape 4000 V7/V8R0
- SoftGate/OpenScape Access 500
- OpenScape Manager and Assistant

### **Contents**

Update of an OpenScape 4000 to V8R2

New / changed Hardware

New System features

New features within OpenScape 4000 Assistant and Manager

Changes of administration regarding Java

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New / changed OpenScape Desk Phone CP family

Various additional informations regarding OS4K V8R2

**Exercises** 

#### **Comments**

## Web Based Training:

For participation and booking a myTraining-Account is required

# System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280\*1024
- Windows 7 or higher: Internet Explorer 9 or higher
- Possible alternative Browser: Firefox, Safari, Chrome
- · Javascript has to be activated

#### **Further information:**

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website http://www.unify.com/academy