Atos Unify Academy

Atos Unify OpenScape Enterprise V10R0 Update for Service

Course code OSEV100UVS

Target Group   Service Technician, Customer Administrator, Self Maintainer

Course language	Delivery type	Duration
English	Virtual Classroom	4 hr

Course description

This course is for service oriented technicians. Objective is to introduce new V10R0 topics, as offered by the product house. The participant should be able to fulfill customer expectations related to the V10R0 release.

Learning Target

The participant
- Knows the new OpenScape Enterprise V10R0 (Eco) solution enhancements.
- Is able to present and implement the new features to the customer.

Prerequisites

Adequate knowledge about the OpenScape Voice V9, OpenScape Branch V9, OpenScape SBC V9 and WebCDC - e.g.:
- OpenScape Solution Administrator (SOLADM1SCS)
- OpenScape Solution Advanced (SOLADV1SCS)
- OpenScape Branch for Service (OSBADV1SCS)
- OpenScape Session Border Controller (SBCADV1SCS)

Contents

Introduction of the new OpenScape V10R0 (Eco) solution enhancements:

OpenScape Voice
- Upgrade / Licensing
- New SLES

OpenScape Composer V2
- Composer Release for Solution OpenScape Enterprise V10
- Automatic Software Updates (OSV via Composer)

Deployment Service (DLS)
- Upgrade and Hardening

OpenScape SBC (OSS)

- Upgrade / Licensing
- Late features (V4Rx) - Support SDP mid attribute, SDP Compatibility Mode
- ST only (GCP)

OpenScape Branch (OSB)
- Upgrade / Licensing
- V9R4 Late Features
- Late/Fast (V9R4) - e.g. VM enhancement, Support DA in SM

Comments

Delta Training. This training will be provided as blended learning. This training will be held online.

Offers

Webinar Training, which includes components OSV, Composer, DLS, as well as OSB and SBC. UC will be covered by an additional training.

Further information:

Please contact us for further information or bookings:

Email   academy.exc@atos.net

Website   http://www.unify.com/academy