

Atos Unify Academy

Atos Unify OpenScape 4000 V10 R0 - Update Training for Service

Course code OS4V100UDS

Target Group Service technicians

Course language	Delivery type	Duration
English	WBT	52 min.

Course description

This web based training update course of Atos Unify OpenScape 4000 V10 R0 for Service is a course designed for Service technicians. The objectives among others are, the upgrade of an Atos Unify OpenScape 4000 to version V10 R0. After that the new Hardware of Atos Unify OpenScape 4000 will be explained. Furthermore, the new features and functions of the System and Applications will be listed and explained. The changes within Atos Unify OpenScape 4000 Assistant/Manager will be introduced. Another part of the training contains an overview of the devices.

Learning Target

The technician

- upgrades an Atos Unify OpenScape 4000 to V10 R0
- knows the new Hardware used by the Atos Unify OpenScape 4000
- get an explanation of the new features and functions introduced with Atos Unify OS4K V10 R0
- get an overview of the changes within Atos Unify OpenScape 4000 Assistant and Manager V10
- get informations of the changes regarding Applications
- get an overview of the changes with new devices of the Atos Unify OpenScape Desk Phone CP family

Prerequisites

Good knowledge of the

- Atos Unify OpenScape 4000 V7/V8
- SoftGate/Atos Unify OpenScape Access 500
- Atos Unify OpenScape Manager and Assistant

Contents

Update of an Atos Unify OpenScape 4000 to V10 R0

New / changed Hardware

New System features

New features within Atos Unify OpenScape 4000 Assistant and Manager

Changes of administration

New / changed Atos Unify OpenScape Desk Phone CP family

Various additional informations regarding Atos Unify OS4K V10 R0

Comments

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

This WBT is only available in english

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>