

Atos Unify Academy

OpenScape WebCollaboration Secure Advisor V7 Service Training

Course code OSWEBA7SDS

Target Group Service Technician, Customer Administrator, Self-Maintainer

| Course language | Delivery type | Duration |
|-----------------|---------------|----------|
| English | WBT | 90 min. |

Course description

This course is for service oriented technicians. Objective is to introduce OpenScape Web-Collaboration Secure Advisor V7 topics, as offered by the product house. The participant should be able to fulfill customer expectations related to the OpenScape WebCollaboration Secure Advisor V7 release.

Learning Target

Enabling participants in planning, installing, and supporting OpenScape WebCollaboration Secure Advisor V7 application.

Prerequisites

Good knowledge of the Windows operating systems

Contents

OpenScape WebCollaboration Product overview
Secure Advisor
Licensing concept
Customer portal
Installation of the server as on premise deployment
Master Client start-up and usage
Remote Manager
User management
Security features

Comments

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>