

Atos Unify Academy

OpenScape WebCollaboration Instant Meeting V7 Service Training

Course code OSWEBM7SDS

Target Group Service Technician, Customer Administrator, Self-Maintainer

Course language	Delivery type	Duration
English	WBT	182 min.

Course description

This course is for service oriented technicians. Objective is to introduce Open-Scape WebCollaboration Instant Meeting V7 topics, as offered by the product house. The participant should be able to fulfill customer expectations related to the OpenScape WebCollaboration Instant Meeting V7 release.

Learning Target

Enabling participants in planning, installing, and supporting OpenScape WebCollab-oration Instant Meeting V7 application

Prerequisites

Good knowledge of the Windows operating systems

Contents

OpenScape WebCollaboration Product overview

Instant Meeting

Licensing concept

Customer portal

Installation of the server as on-premise deployment

Master Client start-up and usage

IM Features

Mobile Clients, Web Clients and Outlook Plugin

User management

Security features

Comments

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

Further information:

Please contact us for further information or bookings:

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Website <http://www.unify.com/academy>