

Atos Unify Academy

Atos Unify OpenScape Business V3 R1 - Update Training for Service

Course code OBUV3R1UDS

Target Group Service

| Course language | Delivery type | Duration |
|-----------------|---------------|----------|
| English | WBT | 105 min. |

Course description

The OpenScape Business V3 R1 web based training is a course for trainer and service personnel with good knowledge of OpenScape Business V3R0. The course includes upgrading the system and UC applications. Another focus is the new Version 3 mainboard hardware for the UC system. After completing this course, the participant can install and commission a system and configure the new features.

Learning Target

Participants

- can update an OpenScape Business system to the latest version, install and startup the new Version 3 mainboards and storage options,
- and also know the new OpenScape Desk Phone CP700 devices.
- the participants also know the new station and system functions.
- can backup and restore the OpenScape Business System,
- can install and operate the new UC functions and the new UC client enhancements.

Prerequisites

Required is good knowledge of OpenScape Business V3R0

Required is good knowledge of UC Smart and UC Suite

Basics of SIP and NAT

Basics and usage of Unify License management

Windows knowledge

LAN/WAN knowledge (TCP/IP)

Basics of telephone devices HFA, TDM and SIP

Contents

OpenScape Business V3R1 Highlights and General Overview

New Version 3 mainboard hardware variants and storage concept

Migration and upgrading the system

License migration

UC enhancements

OpenScape Desk Phone CP700 devices

Serviceability Improvements

Comments

In General:

- For participation and booking a myTraining-Account is required

Web Based Training:

- This OpenScape Business V3R1 training is not suitable for newcomers. The target group are OpenScape Business trainer and technicians. The fulfillment of the course requirements is required for a successful course participation.

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>