

Atos Unify Academy

Unify OpenScope Enterprise V10 R1 - Update training for Service

Course code OSEV101UDS

Target Group Service Technician, Customer Administrator, Self Maintainer

Course language	Delivery type	Duration
English	WBT	2.5 hr

Course description

This course is for service oriented technicians. Objective is to introduce new V10R1 topics, as offered by the product house. The participant should be able to fulfill customer expectations related to the V10R1 release.
Note!
The student kit PDF file is the only deliverable for the course.
You received the download link for the student kit when you booked the WBT.

Learning Target

The participant

- Knows the new Unify OpenScope Enterprise V10R1 (Eco) solution enhancements.
- Is able to present and implement the new features to the customer.

Prerequisites

Adequate knowledge about the Unify OpenScope Voice V10, Unify OpenScope Branch V10, Unify OpenScope SBC V9 and Unify OpenScope Composer V1/2 - e.g.:

- Unify OpenScope Solution Administrator (SOLADM1SCS)
- Unify OpenScope Solution Advanced (SOLADV1SCS)
- Unify OpenScope Branch for Service (OSBADV1SCS)
- Unify OpenScope Session Border Controller (SBCADV1SCS)
- and/or Market Introduction Training V9/V10

Contents

Introduction of the new Unify OpenScope V10R1 (Eco) solution enhancements:

Unify OpenScope Voice

- License Enhancements - SLES, Enforcement
- Features - like SIP URI Dialing, Display Subscriber Call Forwarding Type & Status

Unify OpenScope Composer V2.1

- Composer Upgrade
- Automatic Software Updates (Additional components via Composer)

Unify OpenScape Deployment Service (DLS)

- Upgrade and additional feature support

Unify OpenScape SBC (OSS)

- Upgrade
- Features - like SBC support for video to public network, MS Team connectivity
- Improvement for Alarming, DoS Protection and Filtering

Unify OpenScape Branch (OSB)

- Upgrade
 - V10 Late features / V10R1 features
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Curricula

This course is part of following curricula

- [Implementation & Support Specialist Unify OpenScape Enterprise](#)
 - [Implementation & Support Expert Unify OpenScape Enterprise](#)
 - [Implementation & Support Specialist Unify OpenScape Enterprise](#)
 - [Implementation & Support Expert Unify OpenScape Enterprise](#)
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Comments

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Offers

PDF training document, which includes components OSV, Composer, DLS, as well as OSB and SBC. UC components will be covered in a separate training.

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website http://www.unify.com/academy