

# Atos Unify Academy

Atos Unify OpenScope Enterprise V10 R1 - Update training for Service

Course code OSEV101UDS

Target Group Service Technician, Customer Administrator, Self Maintainer

Course language	Delivery type	Duration
English	WBT	2.5 hr

## Course description

This course is for service oriented technicians. Objective is to introduce new V10R1 topics, as offered by the product house. The participant should be able to fulfill customer expectations related to the V10R1 release.  
**Note!**  
The student kit PDF file is the only deliverable for the course.  
You received the download link for the student kit when you booked the WBT.

## Learning Target

The participant

- Knows the new OpenScope Enterprise V10R1 (Eco) solution enhancements.
- Is able to present and implement the new features to the customer.

## Prerequisites

Adequate knowledge about the OpenScope Voice V10, OpenScope Branch V10, OpenScope SBC V9 and Composer V1/2 - e.g.:

- OpenScope Solution Administrator (SOLADM1SCS)
- OpenScope Solution Advanced (SOLADV1SCS)
- OpenScope Branch for Service (OSBADV1SCS)
- OpenScope Session Border Controller (SBCADV1SCS)
- and/or Market Introduction Training V9/V10

## Contents

Introduction of the new OpenScope V10R1 (Eco) solution enhancements:

OpenScope Voice

- License Enhancements - SLES, Enforcement
- Features - like SIP URI Dialing, Display Subscriber Call Forwarding Type & Status

OpenScope Composer V2.1

- Composer Upgrade
- Automatic Software Updates (Additional components via Composer)

## Deployment Service (DLS)

- Upgrade and additional feature support

## OpenScape SBC (OSS)

- Upgrade
- Features - like SBC support for video to public network, MS Team connectivity
- Improvement for Alarming, DoS Protection and Filtering

## OpenScape Branch (OSB)

- Upgrade
  - V10 Late features / V10R1 features
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## Curricula

This course is part of following curricula

- [Implementation & Support Specialist Unify OpenScape Enterprise](#)
  - [Implementation & Support Expert Unify OpenScape Enterprise](#)
  - [Implementation & Support Specialist Unify OpenScape Enterprise](#)
  - [Implementation & Support Expert Unify OpenScape Enterprise](#)
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## Comments

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## Offers

PDF training document, which includes components OSV, Composer, DLS, as well as OSB and SBC. UC components will be covered in a separate training.

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## Further information:

Please contact us for further information or bookings:

Email                academy.exc@atos.net

Website            <http://www.unify.com/academy>