

Atos Unify Academy

Atos Unify OpenScape SBC with MS Teams Direct Routing - Configuration overview - Learning Nugget

Course code SBCTEAMNDS

Target Group Service

Course language	Delivery type	Duration
English	WBT	52 min.

Course description

This E-Learning nugget will present an overview about the Atos Unify OpenScape SBC connectivity to Microsoft Teams.
Topics like infrastructure components as well as configurational aspects are covered in an easy manner to provide a first big picture.
Additionally, captured live demos provide more information about administration activities.

Learning Target

The participant knows

- MS 365 and Atos Unify prerequisites for the MS Teams Direct Routing feature
 - MS 365 configurational and technical aspects
 - OpenScape Voice and OpenScape SBC configurational and technical aspects
 - the how-to in brief
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Prerequisites

Microsoft 365 (Former Office 365) knowledge

Adequate OpenScape SBC knowledge

Adequate OpenScape Voice knowledge

Contents

MS 365 Architecture & Planning

MS Teams for Direct Routing

OpenScape Voice Configuration overview

OpenScape SBC Configuration overview

practical how-to videos

Comments

Training Nugget:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

Offers

Note that further technical background can be gained in the OpenScape SBC technical training (SBCADV1SCS).

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>