

Atos Unify Academy

Unify Office for Service and Partner

Course code UOCDP+SVP

Target Group Service and Partners

Course language	Delivery type	Duration
English	Virtual Classroom	5 days

Course description

This course is intended for Service engineers and partner or customer administrators.

Learning Target

The participant

- Knows the Architecture and Featureset Unify Office offers as a cloud based service
 - Knows the mandatory steps on how to configure and manage Unify Office Collaboration, Video and Telephony.
 - Knows the basic steps of planning, designing, troubleshooting and maintaining a Unify Office customer.
 - Knows the porting process to implement or migrate telephone numbers into Unify Office accounts.
 - Knows the "CDP+" products UDIS and Flip-Tool offered by Unify.
 - is able to configure Unify Office via the different interfaces, like Web-App and Web Portal.
 - is able to connect physical phones to an Unify Office account
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Prerequisites

Hardware requirements on student site are:

- IP-Infrastructure with unrestricted Internet access for
 - at least 2x Atos Unify OpenStage or CP devices with current SIP firmware
 - 1 Desktop PC or notebook with current web browser
 - Desktop PC or Laptop requires internet access and access to the devices (e.g. via switch)
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Contents

Unify Office

- Overview
 - Basic configuration of Unify Office Accounts
 - Configuration with the focus on Collaboration, Video and Telephony
 - Basic Unify Office Maintenance and Diagnoses
 - Basic informations about porting telephone numbers
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Curricula

This course is part of following curricula

- [Unify Office CDP](#)
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Tests and Certificates

This course prepares following certification:

- [Unify Office CDP](#)
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Comments

This course will be provided as an online Training. As local equipment you need an unrestricted broad band Internet access, as well as 2-3 CPXXX-Phones. You ´ve to check in advance your local network security items like Firewall, http-Proxy etc. on VoIP readiness.

Offers

Main course focus are on the Unify Office implementation as a cloud service.

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>