# Atos Unify Academy

**Unify Office for Service and Partner**

**Course code**  UOCDP+SVP

**Target Group**    Service and Partners

| Course language | Delivery type | Duration |
|---|---|---|
| English | Virtual Classroom | 5 days |

## Course description

This course is intended for Service engineers and partner or customer administrators.

## Learning Target

The participant
- Knows the Architecture and Featureset Unify Office offers as a cloud based service
- Knows the mandatory steps on how to configure and manage Unify Office Colaboration, Video and Telephony.
- Knows the basic steps of planning, designining, troubleshooting and maintaining a Unify Office customer.
- Knows the proting process to implement or migrate telephone numbers into Unify Office accounts.
- Knows the "CDP+" products UDIS and Flip-Tool offered by Unify.
- is able to configure Unify Office via the different interfaces, like Web-App and Web Portal.
- is able to connect physical phones to an Unfiy Office account

## Prerequisites

Hardware requirements on student site are:
- IP-Infrastructure with unrestricted Internet access for
- at least 2x Atos Unify OpenStage or CP devices with current SIP firmware
- 1 Desktop PC or notebook with current web browser
- Desltop PC or Laptop requires internet access and access to the devices (e.g. via switch)

## Contents

Unify Office
- Overview
- Basic configuration of Unify Office Accounts
- Configuration with the focus on Collaboration, Video and Telephony
- Basic Unify Office Maintenance and Diagnoses
- Basic informations about porting telephone numbers

## Curricula

This course is part of following curricula

- [Unify Office CDP](#)

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## Tests and Certificates

This course prepares following certification:

- [Unify Office CDP](#)

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## Comments

This course will be provided as an online Training. As local equipment you need an unrestricted broad band Internet access, as well as 2-3 CPXXX-Phones. You´ve to check in advance your local network security items like Firewall, http-Proxy etc. on VoIP readiness.

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## Offers

Main course focus are on the Unfiy Office implementation as a cloud service.

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## Further information:

Please contact us for further information or bookings:

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| Email | academy.exc@atos.net |
| Website | http://www.unify.com/academy |