

Atos Unify Academy

Atos Unify OpenScape Enterprise V10R2 - Update training for Service and Consulting

Course code OSEV102UDX

Target Group Service Technician, Customer Administrator, Self Maintainer, Consultants

Course language	Delivery type	Duration
English	WBT	60 min.

Course description

This Web Based Training is for service oriented technicians. Objective is to introduce new V10R2 topics, as offered by the product house. This includes the components OSV, CMP (just OpenScape Enterprise system topics) Composer, DLS, as well as OSB and SBC. 'UC' components will be covered in a separate training. The participant should be able to fulfill customer expectations related to the V10R2 release. This training consists of 3 modules. Module 1 "OSE102AUDX" (duration 60 minutes), module 2 "OSE102BUDX" (duration 22 minutes) and module 3 "OSE102CUDX" (duration 12 minutes). Total duration of the course is 94 minutes. When booking module 1 "OSE102AUDX" you will automatically receive module 2 and 3.

Learning Target

The participant

- Knows the OpenScape Enterprise V10R2 (Eco) system enhancements.
- Is enabled to upgrade Apps and present/implement features to the customer.

Prerequisites

Adequate knowledge about the OpenScape Voice V10, OpenScape Branch V10, OpenScape SBC V10 and Composer V1/2 - for example gained through:

- OpenScape Solution Administrator (SOLADM1SCS)
- OpenScape Solution Advanced (SOLADV1SCS)
- OpenScape Branch for Service (OSBADV1SCS)
- OpenScape Session Border Controller (SBCADV1SCS)
- and/or Market Introduction Training V10

Contents

Introduction of the OpenScape V10R2 (Eco) system enhancements:

OpenScape Voice

- Upgrade/Rebranding
- Telephony/SIP enhancement(s) - e.g. MS-Teams Media-Bypass 'ON' vs. 'OFF'

- Security enhancement - TLS v1.2

CMP

- Usability - Present new features during logon

OpenScape Composer V2.2

- Composer Upgrade/Rebranding
- Automatic Software download for devices
- Centralized certificate deployment for several Apps

Deployment Service (DLS)

- Upgrade/Rebranding
- Support new SW and subsequently masks for SIPV1R8/9 and HFA V1R5/6 CP phones
- Support new features of F4O and OSDCPE (aka. Personal Edition)

OpenScape SBC (OSS)

- Upgrade/Rebranding
- Features - e.g. MS-Teams Media-Bypass 'ON', vSphere V7.0 support

OpenScape Branch (OSB)

- Upgrade/Rebranding
- Supporting new OSB550 HW & Provisioning

Curricula

This course is part of following curricula

- [Implementation & Support Specialist Unify OpenScape Enterprise](#)
- [Implementation & Support Expert Unify OpenScape Enterprise](#)
- [Implementation & Support Specialist Unify OpenScape Enterprise](#)
- [Implementation & Support Expert Unify OpenScape Enterprise](#)

Comments

Web Based Training:

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Module 1 "OSE102AUDX" (duration 60 minutes),
module 2 "OSE102BUDX" (duration 22 minutes) and
module 3 "OSE102CUDX" (duration 12 minutes). Total duration of the course is 94 minutes.
When booking module 1 "OSE102AUDX" you will automatically receive module 2 and 3.
- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

Further information:

Please contact us for further information or bookings:

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Website http://www.unify.com/academy