

Atos Unify Academy

Unify OpenScape Business V3 R2 - Update Training for Technical Service

Course code OBUV3R2UDS

Target Group Service

Course language	Delivery type	Duration
English	WBT	46 min.

Course description

The Unify OpenScape Business V3R2 web based training is a course for trainer and service personnel with good knowledge of Unify OpenScape Business V3R1. The course includes upgrading the system and UC applications. Another focus is the new Unify Phone connector for the UC system and myPortal to go, Voice over IP via 4G / 5G mobile internet providers. After completing this course, the participant can install and commission a system and configure the new features.

Learning Target

Participants

- can update a Unify OpenScape Business system to the latest version,
- and also know the new Unify OpenScape Desk Phone CP110 device,
- the participants also know the new Unify Phone system functions,
- myPortal to go and Microsoft Teams function of the Unify OpenScape Business system,
- can install and operate the new UC functions and the new UC client enhancements.

Prerequisites

Required is good knowledge of Unify OpenScape Business V3R1

Required is good knowledge of UC Smart and UC Suite

Basics of SIP and NAT

Basics and usage of Unify License management

Windows knowledge

LAN/WAN knowledge (TCP/IP)

Basics of telephone devices HFA, TDM and SIP

Contents

Unify OpenScape Business V3R2 Highlights and General Overview

New Software Version 3 Minor Release 2

Migration and upgrading the system

UC enhancements

Unify OpenScape Desk Phone CP110

myPortal to go VoIP via 4G/5G

Unify Phone Connector

Microsoft Teams enhancements

Serviceability Improvements

Comments

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
- Screen resolution at least 1280*1024
- Windows 7 or higher
- Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
- Javascript has to be activated

This Unify OpenScape Business V3R2 training is not suitable for newcomers. The target group are Unify OpenScape Business trainer and technicians. The fulfillment of the course requirements is required for a successful course participation.

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>