

Atos Unify Academy

Unify Video + Unify Phone with Atos Unify OpenScape Business Service Training (Part 2)

Course code UVIOBU1SVS

Target Group Service and Partners

Course language	Delivery type	Duration
English	Virtual Classroom	1 day

Course description

This is part 2 of 2 course for Unify Video + Unify Phone and is intended for Service technicians and Partners. It conveys new Partners the processes, the knowledge and the skills to successfully configure and setup the required components for Unify Phone with Unify Video accounts on the Atos Unify OpenScape Business. In addition, It covers also the usage of the End-user Clients and Interfaces.
Note:
Please book also the Part 1 (UVIALL1SVS) course of this series.

Learning Target

The participant

- knows the mandatory steps on how to configure and manage Unify Video Collaboration and Phone.
- knows the basic steps of planning, designing, troubleshooting and maintaining a Unify Phone customer.
- is able to configure Unify Phone via the different interfaces.
- is able to connect Unify Phone to a Unify Video account and an Atos Unify OpenScape Business account.

Prerequisites

Course UVIALL1SVS (Unify Video + Unify Phone general Service Training for all Systems (Part 1))

Basic course Service for Atos Unify OpenScape Business or comparable knowledge

Contents

Unify Phone

- Overview
- Basic configuration of Unify Phone Accounts
- Configuration of the PBX System with the focus on Unify Phone
- Basic Unify Phone Maintenance and Diagnoses

Curricula

This course is part of following curricula

- Curriculum for Unify Video + Phone

Comments

This course will be provided as an online Training.

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>