

Atos Unify Academy

Unify Video + Unify Phone general Service Training for all Systems (Part 1)

Course code UVIALL1SVS

Target Group Service and Partners

Course language	Delivery type	Duration
English	Virtual Classroom	1 day

Course description

This is part 1 of 2 course for Unify Video + Unify Phone and is intended for Service technicians and Partners. It conveys new Partners the processes, the knowledge and the skills to successfully configure and setup the required components for Unify Video. In addition, It covers also the usage of the End-user Clients and Interfaces. Note: Please book also the suitable Part 2 course of this series. You may also book multiple Part 2 courses.

Learning Target

The participant

- knows the Architecture and Featureset of Unify Video as a cloud based service.
 - knows the mandatory steps on how to configure and manage Unify Video Collaboration and Video.
 - knows the basic steps of planning, designing, troubleshooting and maintaining a Unify Video customer.
 - is able to configure Unify Office via the different interfaces, like Web-App and Web Portal.
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Prerequisites

Basic Service Course for one of the following systems: Atos OpenScape Business, Atos OpenScape Enterprise, Atos OpenScape 4000 or comparable knowledge

Contents

Unify Video

- Overview
 - Basic configuration of Unify Video Accounts
 - Configuration with the focus on Collaboration and Video
 - Basic Unify Video Maintenance and Diagnoses
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Curricula

This course is part of following curricula

- [Curriculum for Unify Video + Phone](#)
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Comments

This course will be provided as an online Training.

Offers

Main course focus are on the Unify Video and Unify Phone implementation as a cloud service.

Further information:

Please contact us for further information or bookings:

Email academy.exc@atos.net

Website <http://www.unify.com/academy>