

# Atos Unify Academy

Atos Unify OpenScape 4000 V10 R1 - Update Training for Service

**Course code** OS4V101UDS

**Target Group** Service technicians

Course language	Delivery type	Duration
English	WBT	52 min.

## Course description

This update course of Atos Unify OpenScape 4000 V10R1 for Service is a course designed for Service technicians. The course content includes changes to the hardware of an Atos Unify OpenScape 4000. In addition, new features for the system and Applications will be listed and explained. The changes within Atos Unify OpenScape 4000 Assistant/Manager will be introduced. Another part of the training contains an overview of the devices.

## Learning Target

The technician

- knows the new Hardware used by the Atos Unify OpenScape 4000 V10R1
- get an explanation of the new features and functions introduced with Atos Unify OpenScape V10R1
- get an overview of the changes within Atos Unify OpenScape 4000 Assistant and Manager V10R1
- get informations of the changes regarding Applications with the Atos Unify OpenScape V10R1
- get an overview of the changes with new devices of the OpenScape Desk Phone CP family

## Prerequisites

Good knowledge of the

- OpenScape 4000 10
- SoftGate/OpenScape Branch
- OpenScape Manager and Assistant

## Contents

New / changed Hardware of the Atos Unify OpenScape 4000 V10R1

New System features introduce with Atos Unify OpenScape 4000 V10R1

New features within Atos Unify OpenScape 4000 Assistant and Manager V10R1

Changes of administration with the Atos Unify OpenScape 4000 V10R1

New / changed OpenScape Desk Phone CP family

Various additional informations regarding the new Atos Unify OpenScape 4000 V10R1

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## Curricula

This course is part of following curricula

- [Implementation & Support Specialist Unify OpenScape 4000](#)
  - [Implementation & Support Expert Unify OpenScape 4000](#)
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## Comments

Web Based Training:

- For participation and booking a myTraining-Account is required

System requirements:

- PC with sound card and stereo headset / speaker is required
  - Screen resolution at least 1280\*1024
  - Windows 7 or higher
  - Browser: Chrome, Firefox, Internet Explorer 9 or higher, Safari
  - Javascript has to be activated
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## Further information:

Please contact us for further information or bookings:

Email                academy.exc@atos.net

Website            <http://www.unify.com/academy>