

# Atos Unify Academy

CMP - User Management for Administrators and Service

**Course code** CMPUMADSCS

**Target Group** Administrator

Course language	Delivery type	Duration
English	Classroom	5 days

## Course description

This course is about OpenScape UM full administrative handling of the following Resource Types: OpenScape Voice, OpenScape 4000, OpenScape UC and OpenScape Xpressions. OpenScape UM Users will be added, modified and deleted. Localities and Templates will be created and assigned/used. Resource will be added/assigned manually or based on bulk operations, and deleted. Move OS4K Stations and migrate OS4K station to OSV Subscriber. OSV Hunt Groups and Pickup Groups will be added, assigned and deleted.

## Learning Target

The participant will be trained to administer OpenScape UM

## Prerequisites

Good knowledge about OpenScape UC Suite V10

OpenScape Voice basics

OpenScape UC basics

OpenScape DLS basics

OpenScape Xpressions basics

OpenScape 4000 basics

OpenScape 4000 Manager basics

## Contents

General Information

License Handling

Administration

Add/Modify OpenScape UM Users

